



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR OFFICIAL USE ONLY

Date Received

RECEIVED

OCT 10 AM 8:50

Od \_\_\_\_\_  
rt\_at \_\_\_\_\_  
od\_rt \_\_\_\_\_  
up\_ltr \_\_\_\_\_

Reference No.

555539

## OWNER INFORMATION (Type or Print)

Name \_\_\_\_\_  
St \_\_\_\_\_  
City \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of \_\_\_\_\_

Signature of Owner \_\_\_\_\_

Date

10/2/00

## PRODUCT INFORMATION

|                                                                       |                                                                                                       |                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                               |
|-----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Identification No. (VIN)<br>(17 Digits)<br>1G4CW52K2SH613468  |                                                                                                       | Make                                                                                                                                                                                                                                                                 | Model                                                                                                                                                                                                                                                                   | Year                                                                                                                                                                                                          |
| Purchased Date<br>5/29/98                                             | Dealer's Name<br>DON PITTMAN MOTORS                                                                   |                                                                                                                                                                                                                                                                      | Engine Size<br>(CID/CCAL) 3.8                                                                                                                                                                                                                                           | <input type="checkbox"/> Turbo                                                                                                                                                                                |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used | Dealer's City<br>ANTIOCH                                                                              | State<br>ILLINOIS                                                                                                                                                                                                                                                    | Zip Code<br>60002                                                                                                                                                                                                                                                       | <input type="checkbox"/> Diesel                                                                                                                                                                               |
| Manufacture Date<br>(on driver's door or pillar)<br>10/94             | Transmission Type<br><input type="checkbox"/> Manual<br><input checked="" type="checkbox"/> Automatic | Restraint System<br><input checked="" type="checkbox"/> Driverside Air Bag <input type="checkbox"/> Motorbell<br><input checked="" type="checkbox"/> Passengerside Air Bag <input type="checkbox"/> 2-Point Belt<br><input checked="" type="checkbox"/> 3-Point Belt | Cruise Control<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                                   | No. Cylinders 6 <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection                                                                                                                          |
|                                                                       |                                                                                                       | Drivetrain<br><input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                                                                                                                                            | Vehicle Type<br><input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Utility<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other | Body Style<br><input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                                                            |                                                                                                                                                     |                                                                                                        |                                                                                                |
|------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|
| Part Name(s)<br>POWER STEERING FAILURE<br>2 11508301 BOLTS | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input checked="" type="checkbox"/> Original<br><input type="checkbox"/> Replacement | Handicap Adaptive Equip<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|

## TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

|                 |                                                  |                                                                                                    |
|-----------------|--------------------------------------------------|----------------------------------------------------------------------------------------------------|
| Tire Brand      | Tire Name                                        | Complete Tire Size                                                                                 |
| No. of Failures | Date(s) of Failure(s)<br>7/31/00                 | Failed Part(s) Available? 14 days                                                                  |
|                 | Mileage at Failure(s)<br>53075                   | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                |
|                 | Vehicle Speed at Failure(s)<br>APPROX. 30-35 MPH | NHTSA Previously Contacted?<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

|                                                                              |                                                                             |                                   |                              |                                                                                                 |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|-----------------------------------|------------------------------|-------------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br>NONE | Number of Fatalities<br>NONE | Reported to Manufacturer<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|-----------------------------------|------------------------------|-------------------------------------------------------------------------------------------------|

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

POWER STEERING FAILURE while exiting I55 - To Oregon Road  
in Will County, Illinois.  
2 BOLTS Holding power steering unit broke and serpentine  
belt wrapped around other parts and power was unable  
to control vehicle.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7692