

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

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OWNER INFORMATION (Type or Print)

OFFICE
SAFETY INVESTIGATION

Reference No.

555432

Daytime Telephone Number

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Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/5/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 1 F T R E 1 4 W 2 Y H A 0 9 3 5 6		Make FORD	Model ECONOLINE VAN	Year 2000
Purchase Date 6/22/00	Dealer's Name Haddad Ford		Engine Size (CID/CC/L) 8	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	Dealer's City NORTH ADAMS MA	State MA	Zip Code 01847	No. Cylinders
Manufacture Date (on driver's door or pillar) 8/99	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ 1-Reverse Air Bag ☐ Motorbel ☒ Passenger Air Bag ☐ 2-Point Belt ☐ 1-Point Belt	Cruise Control ☐ Yes ☒ No	Drivetrain ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Utility ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☐ 4-Door ☐ Station wagon ☐ Pick Up Truck ☒ Other VAN		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) CAMBER SLEEVE	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand MICHELIN	Tire Name LTX	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? ☒ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When my Van was less than 1 month old I noticed outer tire wear in the front tires. I brought the vehicle to a front end Alignment shop. The technician showed me the NON ADJUSTABLE CAMBER bushings that were installed at the factory. He told me, "all Ford trucks come from the factory that way and by the time many owners find the wear, the tire has been compromised. He replaced the NON adjustable CAMBER SLEEVES with adjustable ones. That cured the problem. Ford should have put the correct parts in to begin with and adjust the camber at the Factory."

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Use the attached Vehicle Owner's Questionnaire (VOQ) to report a motor vehicle safety problem to the

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

If you Look at brand New Ford trucks, VANS and Explorers
You will find many of them with misaligned front ends and All
of them with NON Adjustable Camber Sleeves. If you Need to,
Contact me At 413-458-2383 OR Mr. Tire At 413-663-9250 (Ask for Harry)

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of TransportationNational Highway
Traffic Safety
Administration400 Seventh St., S.W.
Washington, D.C. 20590Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAIL HWY. TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590NO POSTAGE
NECESSARY
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IN THE
UNITED STATES

Complete and return or place in your car manual for future use

VEHICLE
OWNER'S

QUESTIONNAIRE

(V00)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline

(DASH) 2 DOT

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