



US Department of Transportation
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire**
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

POSTED FOR AGENCY USE ONLY
RECEIVED
00 OCT -3 PM 1:55
OFFICE DEFECTS INVE
555346
Reference No.

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Street: [Redacted]
City: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 09/22/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits): 1G2NE55N9SM563869
 Make: PONTIAC Model: GRAND AM Year: 1995
 Purchased Date: JAN 1995 Dealer's Name: HERTZ CAR SALES
 Dealer's City: MARIETTA State: GA Zip Code: 30062
 Engine Size (CID/CCL): No. Cylinders: 4
 Turbo: Diesel: Gas: Fuel Injection:
 Manufacture Date (on driver's door or pillar): 01/95
 Transmission Type: Manual Automatic
 Restraint System: Inverse Air Bag Motorbet Passengerside Air Bag 2-Point Belt 3-Point Belt
 Cruise Control: Yes No
 Drivetrain: Front Rear 1-Wheel
 Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other
 Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): HAZZARD LIGHTS
 Location: Left Right Front Rear
 Failed Part(s): Original Replacement
 Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____
 No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____
 Failed Part(s) Available? Yes No
 NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash: Yes No
 Fire: Yes No
 Number of Persons Injured: _____ Number of Fatalities: _____
 Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
 SIMILAR TO NHTSA CAMPAIGN # 96N 25000 1996 PONTIAC
 LIGHTING : FLASHER : HAZARD WARNING LIGHTS
 FRONT AND OR REAR HAZARD WARNING LIGHTS DO NOT FLASH WHEN
 THE HAZARD SWITCH IS ACTIVATED - FMVSS NO: 108 " LAMPS
 DEFECTIVE EQUIPMENT, REFLECTIVE DEVICES AND ASSOCIATED EQUIPMENT"
 MY PROBLEM IS THE SAME AS ABOVE.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.