



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

POSTED COPIES

up_or _____
 up_lr _____
 Reference No. _____

555270

OWNER INFORMATION (Type or Print)

Name _____
 Street _____
 City _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of _____ or address to the vehicle manufacturer.
 Signature of Owner _____ Date 9/23/2000

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 1FDWE30S2XHC22903 (Located at bottom of windshield on driver's side)
 Make Ford-350 Model SUPER DUTY TRITON V10 Year 2000
 Purchased Date 12/18/99 Dealer's Name R.V. WORLD INC. OF NOKONIS Engine Size (CID/CCL) _____
 Dealer's City NOKONIS State FL Zip Code 34275 No. Cylinders _____
 New Used
 Manufacturer Date (on driver's door or pillar) _____ Transmission Type Manual Automatic
 Restraint System Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt
 Cruise Control Yes No
 Drivetrain Front Rear 4-wheel
 Vehicle Type Car Sport Utility Van Truck Minivan Motorcycle Other R.V.M.H.
 Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other R.V.M.H.

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) FIRE STONE TIRE LT 225/75 R16 Location Left Right Front Rear
 Failed Part(s) Original Replacement
 Handicap Adaptive Equip Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand FIRE STONE Tire Name FIRE STONE Complete Tire Size LT 225/75 R16 M/S
 No. of Failures 1 Date(s) of failure(s) 8/14/2000 Failed Part(s) Available? Yes No
 Mileage at Failure(s) 12,772 NHTSA Prombuey Contacted? Yes No
 Vehicle Speed at Failure(s) 70 MPH APPROX.

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash Yes No Fire Yes No
 Number of Persons Injured NONE Number of Fatalities 0
 Reported to Manufacturer Yes No
THANK GOD

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). DRIVE INTERSTATE #25 SOUTH TO EL PASO. TIRE BLEWOUT AND I MADE A CONTROLLED STOP. LOOKING UNDER THE REARRSIDE DUAL WHEEL I SAW THE TIRE WAS SHREDDED. I SKITED ALMOST AT ONCE TO A SMALL TOWN NAMED BELEN, N.M. THIS OCCURED ALMOST NOON ON A SATURDAY. I CONSIDERED MYSELF LUCKY TO FIND A TIRE STORE OPEN IN SUCH A SMALL TOWN. IN ALMOST 15 WITH A HEART CONDITION-NO WAY I WAS GOING TO ATTEMPT TO CHANGE THAT TIRE ON A HOT INTERSTATE ALONE. CRAIG TIRE CO. EXPLAINED THE RECALL THEY REPLACE THE BLOWN TIRE (IN 2 PIECES) AND PLACED IT IN MY R.V.M.H. I PAID THEM \$165.08 THE RECEIPT COPY IS ENCLOSED. I WAS LUCKY TO

The Privacy Act of 1974 - Public Law 93-578 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

HAVE FOUND A TIRE DEALER, ON SATURDAY IN THE MIDDLE OF THE NEW MEXICO DESERT. I HAVE CALLED, FORD, FIRESTONE, THE DEALER, THE MANUFACTURER, THE LOCAL TV STATION. I UNDERSTAND THERE HAVE BEEN MANY COMPLAINTS. THANK GOD NO ONE WAS INJURED OR KILLED. THENCE NONE OF MY IMPORTANCE WRONG - I AM RETIRED, UNEXPECTEDLY I PURCHASED THIS VEHICLE TO TRAVEL AT MY LEISURE THE PRICE OF ALMOST 49,000. - IS NOT THAT IMPORTANT. SOMEONE SELLING ME SOMETHING THAT COULD HAVE ~~ENDED~~ ENDED THE LIVES OF MY WIFE AND I IS MY MAJOR CONCERN. HOW MANY OTHER UNSPECIFIED BUYER HAVE NOT OR MAY NOT BE AS FORTUNATE. I USED TO DRIVE A SEMI, I OWNED 12 TRUCKS, GOOD THING I HAD EXPERIENCE WITH BLOW-OUTS. PERHAPS THE NEXT PERSON WON'T KNOW HOW TO HANDLE THE BLOW-OUT. LUCKILY THIS WAS NOT A FRONT TIRE, BUT AN INSIDE DUAL REAR TIRE. I DON'T WANT THE FIRESTONE TIRES I HAVE NO ONE IS INTEREST IN MY PROBLEM NOR REPAYMENT.

ATTACH ADDITIONAL SHEETS IF NECESSARY

S Department
Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

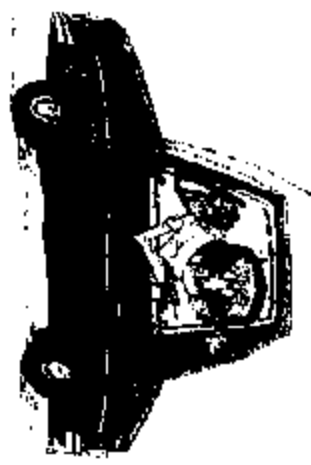
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

Craig Independent Tire Co., Inc.

P.O. Box 230
Belen, NM 87002-0230
866-1275 864-4464
Peralta Belen

New & Used Passenger, Truck & Tractor Tires
Shocks - Brakes - 4 Wheel Alignments

INVOICE #

SOLD TO:



Unit # / PO #

Check #

Terms

Rep

Odometer

Year / Make

Model

Product Code

Description

Quantity

Price

Extension

CONDITION OF SALE - Buyer agrees and understands that THE SELLER MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AS TO MERCHANTABILITY, FITNESS, NON-INFRINGEMENT, OR OTHERWISE with respect to all property or services described above, except as otherwise expressly stated in a written document delivered to buyer hereon.

All payments due on the 10th of the month following date of billing. FINANCIAL CHARGE is computed by a periodic rate of 2% applied to the previous balance without deducting in-kind payments and/or credits appearing on the statement. To avoid additional FINANCIAL CHARGES pay Credit Card bill within 15th of each month. Accounts placed in the hands of an attorney this being an attorney's fees and collection costs.

SIGNATURE OF RESPONSIBLE PARTY: _____

DATE: _____

Subtotal: _____
Shop Supplies: _____
Tax: _____

INVOICE TOTAL: _____

RECEIVED

09 OCT -2 AM 7:53

OFFICE
ASPECTS INVESTIGATION

FAX TRANSMITTAL COVER SHEET

TO: Nat'l Highway Traffic Safety Administration
FROM: [REDACTED]
DATE: 9/28/2000
FAX: 813-232-1255

NUMBER OF PAGES INCLUDING THIS PAGE: 4

IF NOT RECEIVING PROPERLY, PLEASE CALL US AT 813-237-3787.

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