

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

COPIED POSTED
RECEIVED

00 SEP 28 AM 11:23

Od. or _____
 Ed. _____
 od. _____
 up. _____

Reference No.

555227

OFFICE
DEFECTS INVESTIGATION

Daytime Telephone Number

OWNER INFORMATION (Type or Print)

Name

Street

City

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA will not provide your address to the vehicle manufacturer.

Signature of Owner

Date 09/18/2000

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield or, driver's side)

Make

Model

Year

1GKE119W5XB509336

GMC

SAFARI

1999

Purchased Date

Dealer's Name

Engine Size

☐ Turbo

Nov 24 1998

CARRIER

4.3L

☐ Diesel☒ New ☐ Used

Dealer's City

State

Zip Code

No. Cylinders

☒ Gas☒ Fuel InjectionManufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

11/98

☐ Manual☒ Automatic☒ Driverside Air Bag☐ Motorbat☒ Passengerside Air Bag☐ 2-Point Belt☐ 3-Point Belt☐ Yes☐ No☐ Front☐ Rear☒ 4-Wheel☐ Car☐ Van☐ Minivan☐ Other☐ Sport Utility☐ Truck☐ Motorcycle☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other 30 Van

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

IDLER ARM

☐ Left☐ Right☒ Front☐ Rear☒ Original☒ Replacement☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

NHTSA Previously

Contacted?

☐ Yes ☐ No☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☐ No☐ Yes ☐ No

2

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

IDLER ARM - ORIGINAL IDLER ARM

WAS REPLACED @ 20,000 MILES BECAUSE OF EXCESSIVE WEAR

REPLACEMENT WAS REPLACED @ 24,000 MILES BECAUSE OF

EXCESSIVE WEAR. MY FATHER WHO WAS A FORMER MECHANIC

INVESTIGATED IN THIS. WHERE HE LIVES. BECAUSE BASED

ON HIS 54 YEARS OF EXPERIENCE - IDLER ARMS SELDOM FAIL.

HIS FINDING WAS THAT GM DOUBLED THEIR MANUFACTURING

TOLERANCE ON THE IDLER ARMS AND THEIR FAILURE IS

NOW A COMMON PROBLEM

Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7892