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DOT Approved: O.M.B. No. 2127-0008



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**AUTO SAFETY HOTLINE  
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-9393  
DC METRO AREA 202-386-0123

FOR AGENCY USE ONLY

DATE RECEIVED: SEP 29 11:10:10

OFFICE: WFOLETS INVESTIGATION

555215 (A CODE)

od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
od\_ft \_\_\_\_\_  
up\_ft \_\_\_\_\_

REFERENCE NO: **QC 8**

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES  NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER: \_\_\_\_\_ DATE: 9/27/00

UNIT # 3907

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.: 4VG7DERF6XN771592

VEHICLE MAKE: VOLVO

VEHICLE MODEL: VL64T

MODEL YEAR: 1999

\*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

DATE PURCHASED: \_\_\_\_\_

DEALER'S NAME, CITY & STATE: \_\_\_\_\_

ENGINE SIZE (CID/CC/L): \_\_\_\_\_

NO. CYLINDERS: 6

TURBO  
 DIESEL  
 GAS  
 FUEL INJECTN

TRANSMISSION TYPE:  MANUAL  AUTOMATIC

ANTILOCK BRAKES:  YES  NO

RESTRAINT SYSTEM:  DRIVERSIDE AIRBAG  MOTORFIT  PASSENGERSIDE AIRBAG  3-POINT BELT  2-POINT BELT

CRUISE CONTROL:  YES  NO

SHIFTRAIN:  FRONT  REAR  4-WHEEL

BODY STYLE: STAWAG \_\_\_\_\_ HATCH BK \_\_\_\_\_  
4 DR \_\_\_\_\_ VAN \_\_\_\_\_  
2 DR \_\_\_\_\_ PK UP TRK \_\_\_\_\_  
OTHER \_\_\_\_\_

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT	PART NAME(S)	LOCATION	FAILED PART(S)
REAR SUSPENSION	U-BOLT	<input type="checkbox"/> LEFT FRONT <input type="checkbox"/> RIGHT REAR	<input type="checkbox"/> ORIGINAL <input type="checkbox"/> REPLACEMENT
NO. OF FAILURES: 1	DATE(S) OF FAILURE(S): 6-13-2000	MANUFACTURER CONTACTED: <input type="checkbox"/> YES <input type="checkbox"/> NO	NHTSA PREVIOUSLY CONTACTED: <input type="checkbox"/> YES <input type="checkbox"/> NO
	MILEAGE AT FAILURE(S): 204177		
	VEHICLE SPEED AT FAILURE(S): _____		

APPLICABLE ACCIDENT INFORMATION

ACCIDENT:  YES  NO

FIRE:  YES  NO

NUMBER PERSONS INJURED: \_\_\_\_\_

NUMBER OF FATALITIES: \_\_\_\_\_

PROPERTY DAMAGE EST\$: \_\_\_\_\_

POLICE REPORTED:  YES  NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES):

REAR U-BOLTS BROKE CAUSING SHIFT TO REAR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



# VOLVO

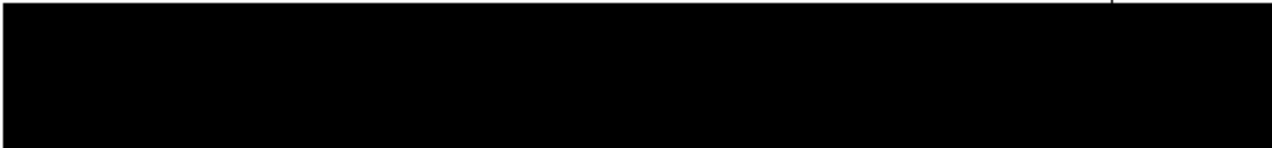
## SERVICE/PARTS INVOICE

**BRANCH 1 REMIT TO:**  
**Peterbilt of Central MD, LLC**  
 1801 S. Clinton Street  
 Baltimore, MD 21224  
 410-342-3400 • Fax 410-342-4800

**BRANCH 2 REMIT TO:**  
**HALE VOLVO**  
 1820 S. Clinton Street  
 Baltimore, MD 21224  
 410-558-4253 • Fax 410-534-2077

INVOICE DATE 05/13/2005	
INVOICE NO. 194527	PAGE 1
CUSTOMER NO. 04030	BRANCH

JLD  
10



FORMER P.O. #	P.O. ORDER NO.	DATE	TIME	EXTENSION
737238	229254	05/13/2005	10:00	11

TERMS: (801) NET 30 DAYS  
 Telephone # **410-DEERFLX** Tag #  
 Stock # 757238 Color  
 COMPLETION DATE: 05/13/2005  
 UNIT: 2907 YEAR: 1998 MAKE/MODEL: VOLVO  
 SERIAL: 4771592 MILEAGE: 204179

- 16 000 00 SUSPENSIONS  
 CHECK FOR LOOSE OR MISSING NUTS & SHOCK MOUNT AT  
 RIGHT FRONT DRIVE  
 U-BOLT BROKEN ON RIGHT FRONT DRIVE  
 REPLACE SHOCK MOUNT & TOP PLATE  
 REPLACE BOTH U-BOLTS & NUTS ON RIGHT FRONT DRIVE:
- |              |            |          |          |
|--------------|------------|----------|----------|
| 1 VO 2079885 | TOP PLATE  | \$21.60  | 21.6000  |
| 1 VO 3169857 | BRACKET    | \$109.75 | 109.7500 |
| 4 VO 929022  | NUT        | \$1.99   | 7.9600   |
| 4 VO 1075308 | WASHER     | \$4.56   | 18.2400  |
| 1 VO 8077508 | U-BOLT     | \$18.52  | 18.5200  |
| 1 VO 3090234 | KNIGHT KIT | \$26.15  | 26.1500  |

EST. CHARGE: 03680 89076 09254 02165  
 MISC SUBTOTAL  
 PARTS SUBTOTAL  
 LABOR SUBTOTAL  
 SHOP SUPPLIES  
 TOTAL SUBTOTAL

TOTAL PARTS:  
 TOTAL LABOR:  
 TOTAL OTHER:  
 TOTAL SHOP SUPPLIES:

Under Section 4051(b) of the Internal Revenue Code, you are liable for a 12% tax on the total charge invoiced here. You should consult your tax advisor concerning liability.

FREIGHT	TAXABLE SUBTOTAL	TAX STATUS/STATE	SALES TAX	PLEASE PAY
26.00	232.91	EXEMPT MO	0.00	

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.