


COPIED

 US Department of Transportation National Highway Traffic Safety Administration	AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE NATIONWIDE 1-800-424-8383 DC METRO AREA 202-366-0125	FOR AGENCY USE ONLY RECEIVED DATE RECEIVED 20 SEP 28 AM 10:11 OFFICE OF DEFECTS INVESTIGATION REFERENCE NO.
	OWNER INFORMATION (TYPE OR PRINT) NAME and ADDRESS <div style="background-color: black; width: 100%; height: 40px;"></div>	DAY 555211 (HOUR)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER _____ DATE _____

VEHICLE INFORMATION			
VEHICLE IDENTIFICATION NO. 4V67DERR7XN771602	VEHICLE MAKE VOLVO	VEHICLE MODEL VNL64T	MODEL YEAR 1998
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE			
CURRENT ODOMETER READING 	DATE PURCHASED _____ <input type="checkbox"/> NEW <input type="checkbox"/> USED	DEALER'S NAME, CITY & STATE _____	ENGINE SIZE (CID/CC/L) _____ <input checked="" type="checkbox"/> TURBO <input checked="" type="checkbox"/> DIESEL <input checked="" type="checkbox"/> GAS <input checked="" type="checkbox"/> FUEL INJECTN NO. CYLINDERS 6
TRANSMISSION TYPE <input type="checkbox"/> MANUAL <input type="checkbox"/> AUTOMATIC	ANTILOCK BRAKES <input type="checkbox"/> YES <input type="checkbox"/> NO	RESTRAINT SYSTEM <input type="checkbox"/> DRIVERSIDE AIRBAG <input type="checkbox"/> MOTORBELT <input type="checkbox"/> PASSENGERSIDE AIRBAG <input type="checkbox"/> 3-POINT BELT <input type="checkbox"/> 2-POINT BELT	CRUISE CONTROL <input type="checkbox"/> YES <input type="checkbox"/> NO
		DRIVETRAIN <input type="checkbox"/> FRONT <input type="checkbox"/> REAR <input type="checkbox"/> 4-WHEEL	BODY STYLE STAWAG _____ HATCH BK _____ 4 DR _____ VAN _____ 2 DR _____ PK UP TRK _____ OTHER _____

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)			
COMPONENT REAR SUSPENSION	PART NAME(S) REAR U BOLTS	LOCATION <input type="checkbox"/> LEFT <input type="checkbox"/> RIGHT <input type="checkbox"/> FRONT <input type="checkbox"/> REAR	FAILED PART(S) <input type="checkbox"/> ORIGINAL <input type="checkbox"/> REPLACEMENT
NO. OF FAILURES 1	DATE(S) OF FAILURE(S) 4/4/2009	MANUFACTURER CONTACTED <input type="checkbox"/> YES <input type="checkbox"/> NO	NHTSA PREVIOUSLY CONTACTED <input type="checkbox"/> YES <input type="checkbox"/> NO
	MILEAGE AT FAILURE(S) 214695		
	VEHICLE SPEED AT FAILURE(S) _____		

APPLICABLE ACCIDENT INFORMATION					
ACCIDENT <input type="checkbox"/> YES <input type="checkbox"/> NO	FIRE <input type="checkbox"/> YES <input type="checkbox"/> NO	NUMBER PERSONS INJURED _____	NUMBER OF FATALITIES _____	PROPERTY DAMAGE ESTS _____	POLICE REPORTED <input type="checkbox"/> YES <input type="checkbox"/> NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)
REAR U-BOLTS BROKE CAUSING SHIFT IN REAR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
 Public Law 93-579
 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



VOLVO

JD
4/13/00

SERVICE/PARTS INVOICE

BRANCH 1 REMIT TO:
Peterbilt of Central MD, LLC
1801 S. Clinton Street
Baltimore, MD 21224
410-342-3400 • Fax 410-342-4800

BRANCH 2 REMIT TO:
HALE VOLVO
1820 S. Clinton Street
Baltimore, MD 21224
410-558-4253 • Fax 410-534-2077

INVOICE DATE	3/10/2000 37 21
INVOICE NO.	133040 PAGE 1
CUSTOMER NO.	50000 BRANCH 433

OLD TO



CUSTOMER PO	1000000	INVOICE NO.	133040	RECEIVED	EXTENSION
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TERMS: (00) NET 30 DAYS

4UG7DER F7X

DATE: 03/10/00 TIME: 09:00

WARRANTY DATE: 01/04/2000
YEAR: 2000 MAKE: VOLVO
VIN: 1Z771460 ENGINE: 211800

- 0200 20 100 21 5-LEVEL OIL SERVICE AND INSPECTION
- 1 66 113300PLG FILTER-LUCC \$34.05
- 1 66 115200PLG FILTER-FUEL \$16.68
- 1 7 300306F ELEMENT \$25.00
- 1 1 15940 OIL MOTOR OIL \$2.33

Employee(s) on above Job: 02410

PARTS SUBTOTAL	82.06
Labor SUBTOTAL	21.10
TOTAL DUE TO YOU	103.16

0200 20 600 00 POWER PLANT
ST (P) - VOLVO WARRANTY
CHECK ENGINE FOR RUNNING ROUGH
DRIVER SAYS THAT THE TRUCK HAS NO POWER WHEN OPERATING

UPHIS,
CHECK AIR INTAKE FOR LEAKS // OK
CHECKER VALVE CUT OUT // OK
CHECK FUEL PRESS. // OK

COULD NOT FIND ANYTHING WRONG WITH ENGINE

1 80 1228 ST AUTO	82.30	1.0000	82.30
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Employee(s) on above Job: 02410 03511

PARTS SUBTOTAL	82.30
Labor SUBTOTAL	20.70
TOTAL DUE TO YOU (Net-Bill)	103.00
TOTAL DUE TO YOU	9.30

WARRANTY BEING ENTERED FOR WARRANTY APPROVAL

0200 12 100 00 SUSPENSIONS
CHECK AIR RIDE SYSTEM BAGS NOT WORKING PROPERLY
DRIVER SAYS THAT THEY GET HARD AT TIMES

CHECK BAG HEIGHT // OK
CHECK LEADING VALVE // OK

Employee(s) on above Job: 02160

PARTS SUBTOTAL	3.00
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Section 4051(b) of the Internal Revenue Code, you are liable for a 12% tax on all charge involved here. You should consult your tax advisor concerning liability.

TAXABLE SUBTOTAL	TAX STATE	SALES TAX	PLEASE PAY
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Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any Release contained herein does not apply where prohibited by law.

CUSTOMER SIGNATURE



VOLVO

SERVICE/PARTS INVOICE

INVOICE DATE 01/27/04	
INVOICE NO. 100040	PAGE 1
CUSTOMER NO. 10000	BRANCH 100

BRANCH 1 REMIT TO:
Peterbilt of Central MD, LLC
 1801 S. Clinton Street
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JLD
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QUANTITY	DESCRIPTION	UNIT PRICE	EXTENSION	PRICE PER	EXTENSION
	SHOP SUPPLIES				
	*** JOB SUBTOTAL				
0004	20 200 00 TRAIL AND VICEGILL WREAP HARDWARE				
	20 (1) Volvo Agency				
	TRAIL END OF TRAIL MOUNTING HARDWARE				
	TRAIL END PLATE				
	Exp. 10/20/03 or later - 0001 00100				
	PARTS SUBTOTAL				
	LABOR SUBTOTAL				
	SHOP SUPPLIES (Non-GIT)				
	*** JOB SUBTOTAL				
	ABOVE QUANTITY SUBJECT TO VARIATION APPROVAL				
0005	02 200 00 CAP AND BUSH METAL				
	REPLACE UPPER BUSH				
1	VO 8112631	UPPER BLADE	\$9.17	6.34EA	10.00
	Exp. 10/20/03 or later - 0001 00100				
	PARTS SUBTOTAL				
	LABOR SUBTOTAL				
	SHOP SUPPLIES				
	*** JOB SUBTOTAL				
0006	14 000 00 LIGHTING SYSTEM				
	REPAIR LIGHTING SYSTEM				
1	PT 1002862	LED MOTOR/TAIL REF	\$12.00	1.80EA	10.00
1	PT 1500007	LED WASHERS, AL BR	\$4.80	1.30EA	10.00
1	PT 0400202	3/8" WASHER L/R	\$0.00	0.00EA	10.00
1	VO 0001190	TAIL	\$0.10	1.00EA	10.00
	Exp. 10/20/03 or later - 0001 00100				
	PARTS SUBTOTAL				
	LABOR SUBTOTAL				
	SHOP SUPPLIES				
	*** JOB SUBTOTAL				
0007	16 000 00 EXERCISES				
	REPLACE BROKEN CARBETS ON L/R & R/R DRIVE				
2	VO 0177508	SCUT	\$17.30	11.45EA	22.00
1	VO 0001221	SET	\$36.20	24.80EA	24.00

Section 405(b) of the Internal Revenue Code, you are liable for a 12% tax on charge invoiced here. You should consult your tax advisor concerning liability.

FREIGHT	TAXABLE SUBTOTAL	TAX STATE RATE	SALES TAX	PLEASE PAY

CUSTOMER SIGNATURE _____

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VOLVO

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 Baltimore, MD 21224

410-342-3400 • Fax 410-342-4800

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 HALE VOLVO

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 Baltimore, MD 21224
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INVOICE DATE	
INVOICE NO.	PAGE
CUSTOMER NO.	BRANCH



QTY	DESCRIPTION	UNIT PRICE	EXTENSION
	12000 SUBTOTAL		
	SHOP SUPPLIES		
	12000 SUBTOTAL		
1.00	12 000 20 SUSPENSIONS		
	21 (10) - VOLVO WARRANTY		
	REPLACE BOTH REAR SHOCKS (LEAKING)		
1.00	MT 8004031 SHOCK	\$70.00	27.0000
	FREIGHT		
	Capitol (1) on above job 02460		
	11000 SUBTOTAL		
	PARTS SUBTOTAL		
	LABOR SUBTOTAL		
	SHOP SUPPLIES (NON-VOLVO)		
	12000 SUBTOTAL		
	10% (120) SIGNATURES FOR WARRANTY APPROVAL		
1.00	30 000 93 ADJUST CLUTCH		
	ADJUST CLUTCH		
	Capitol (1) on above job 02560		
	10000 SUBTOTAL		
	LABOR SUBTOTAL		
	12000 SUBTOTAL		
1.00	41 000 00 AIR CONDITIONING, HEATER, AND DEFILLER		
	REPAIR AND TO WORK		
	REPAIR TUNE BLOWN		
	REPAIR FUSE		
	Capitol (1) on above job 02460		
	PARTS SUBTOTAL		
	LABOR SUBTOTAL		
	SHOP SUPPLIES		
	12000 SUBTOTAL		
1.00	10 000 00 SUSPENSIONS		
	REPLACE BUSTED GREASE FITTING LEFT STEER SPRING HANGER		
	REMOVE & REPLACE BUSTED GREASE FITTING IN SPRING HANGER		
	Capitol (1) on above job 02160		
	PARTS SUBTOTAL		
	LABOR SUBTOTAL		

Section 4051(b) of the Internal Revenue Code, you are liable for a 12% tax on charge invoiced here. You should consult your tax advisor concerning liability.

FRONT	TAXABLE SUBTOTAL	TAX STATE/STATE	SALES TAX	PLEASE PAY
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CUSTOMER SIGNATURE



VOLVO

SERVICE/PARTS INVOICE

BRANCH 1 REMIT TO:
Peterbilt of Central MD, LLC
 1801 S. Clinton Street
 Baltimore, MD 21224
 410 242-2100 Fax: 410 242-4800

BRANCH 2 REMIT TO:
HALE VOLVO
 1820 S. Clinton Street
 Baltimore, MD 21224
 410 558-4253 Fax: 410 534-2077

INVOICE DATE	
04/11/2000	09:49
INVOICE NO.	PAGE
149453	1
CUSTOMER NO.	BRANCH
09083	11

SOLD TO



227488* 227681 (800) 227-0418 10 000/910

TERMS: (00) NET 30 DAYS
 Telephone # **4V67DERFTX** Tag #
 Stock # Color GREEN
 COMPLETION DATE: 04/04/2000
 UNIT: 3917 YEAR: 1999 MAKE/MODEL: VOLVO
 SERIAL: N771602 MILEAGE: 214695

JOB#01 16 000 00 SUSPENSIONS
 REPLACE BOTH REAR SHOCKS (LEAKING)
 * BROKEN U-BOLTS CAUSED THE SHOCKS TO HIT AXLES.
 WARRANTY CONSIDERS U-BOLT MAINTENANCE IMPERATIVE. CLAIM
 WILL NOT BE COVERED BECAUSE U-BOLTS CAUSED THE
 PROBLEM**

2 VO 8086053	SHOCK	\$38.90	27.00EA	54.00
	FREIGHT			26.00
Employee(s) on above Job: 02460				
MISC SUBTOTAL				26.00
PARTS SUBTOTAL				54.00
LABOR SUBTOTAL				67.00
SHOP SUPPLIES				2.68
** JOB SUBTOTAL				149.68

SEE JOB

*TOTAL PARTS: 54.00
 *TOTAL LABOR: 67.00
 *TOTAL OTHER: 26.00
 *TOTAL SHOP SUPPLIES: 2.68

NO PERSON OR PERSONS SHALL BE HELD RESPONSIBLE FOR THE SALE OF THE PRODUCTS SHOWN THE
 SELLER IS NOT RESPONSIBLE FOR LABOR ON PARTS NOT
 INSTALLED BY OUR SHOP

*Under Section 4051(b) of the Internal Revenue Code, you are liable for a 12% tax on the total charge invoiced here. You should consult your tax advisor concerning liability.

PRICE	TAXABLE SUBTOTAL	TAX STATUS/TAX	SALVAGE	TOTAL
26.00	123.68	EXEMPT MD	0.00	149.68

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CUSTOMER SIGNATURE