



**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date: **POSTED COPIED RECEIVED**
Reference No. **555177**
DO SEP 26 PM 2:04

OWNER INFORMATION (Type or Print)

Signature of Owner: _____ Date: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

PRODUCT INFORMATION

Vehicle Identification No. (VIN): **SAJDA01C5YFL12803** (located at bottom of windshield on driver's side)
Make: **Jaguar** Model: **S-type** Year: **2000**
Purchased Date: **6/3/99** Dealer's Name: **Heritage Jaguar** Engine Size (CID/CC): _____
Dealer's City: **Freeport** State: **NY** Zip Code: **11520** No. Cylinders: **6**
Transmission Type: Manual Automatic
Restraint System: Driver's Air Bag Moonroof Passenger's Air Bag 2-Point Belt 4-Point Belt
Crash Control: Yes No
Drivetrain: Front Rear 4-wheel
Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other
Body Style: 2-Door 4-Door Station Wagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): **Gear shift** Location: Left Right Front Rear
Failed Part(s): Original Replacement
Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____
No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____
Failed Part(s) Available? Yes No
NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No
Number of Persons Injured: _____ Number of Fatalities: _____
Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
On June 14, 2000 I called Jaguar Service to make an appointment, as I told them I was having a problem with the gear shift and for a oil change. They made the appointment June 23, 2000 by June 14, 2000 Monday I made the appointment I was taking my friend home. I turned onto the driveway and I put my car in park. When all of a sudden it accelerated forward went into a high speed, with my hands on the steering wheel, just on the break, got on park, until it went forward crashing into my friends daughter car through a closed garage door. The car engine exploded and the roof top exploded.

Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-386-7882

Use the attached Vehicle Owner's Questionnaire (VOQ) to report a motor vehicle safety problem to the National Highway Traffic Safety Administration (NHTSA) of the U.S. Department of Transportation (DOT). You may also call the DOT Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236) or file your report online at our Web site at www.nhtsa.dot.gov/hotline.

If a safety-related defect exists in a motor vehicle, or item of motor vehicle equipment such as a child safety seat, the manufacturer may be required to recall it and fix it at no cost to the owner. Your report is the first step in this process. It will be viewed with other reports to identify safety defect trends that require investigation.

Government investigators will analyze the problem. If warranted, the manufacturer will be asked to conduct a safety recall campaign.



1-888-DASH-2-DOT
www.nhtsa.dot.gov/hotline

