



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

00 SEP 25 AM 9:45

OFFICE
DEFECTS INVS

Daytime Telephone Number

Ad or _____
Ref _____
ad _____
up _____

Reference No.

555085

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

09/16/00

COPIED

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 1 E N G S 2 4 H O J H 8 6 1 2 0 8		(Located at bottom of windshield on driver's side)		Make CHEV	Model ECONO VAN	Year 1988
Purchased Date	Dealer's Name			Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	Dealer's City			State	Zip Code	No. Cylinders
Manufacture Date (on driver's door or pillar)	Transmission Type ☐ Manual ☐ Automatic	Restraint System ☐ Driverside Air Bag ☐ Passengerside Air Bag ☐ 3-Point Belt ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☐ No	Drivetrain ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location ☐ Left ☐ Front ☒ Right ☒ Rear	Failed Part(s) ☐ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand Firestone	Tire Name STEELTEX RADIAL R45	Complete Tire Size ST 215/45R16 m/s v80p 1W4493
No. of Failures	Date(s) of Failure(s) 7/1/00	Failed Part(s) Available? ☐ Yes ☐ No
	Mileage at Failure(s) 35,000	NHTSA Previously Contacted? ☐ Yes ☐ No
	Vehicle Speed at Failure(s) 60 MPH	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer ☐ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

I bought this van used and don't know if these are replacement tires. I was going about 60 MPH and the tread tore off the tire.

I took the tire to a Firestone dealer and they told me there's nothing wrong with the tire, that I probably punctured it in some way thus causing the tread to tear off. SEE ENCLOSED PICTURES!

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7862

