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Form Approved: O.M.B. No. 2127-0008



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-8383
DC METRO AREA 202-368-0123

FOR AGENCY USE ONLY

DATE RECEIVED
ON SEP 22 AM 8:32

OFFICE
EFFECTS INVESTIGATION

od. or
n. dt
od. n
up. hr

REFERENCE NO.

555082

DAY TIME TELEPHONE NO. (AREA CODE)

OWNER INFORMATION (TYPE OR PRINT)

NAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 8/25/00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*

2H5FMAMR7XC021727

VEHICLE MAKE

NAVISTAR

VEHICLE MODEL

9200

MODEL YEAR

1999

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

INTERNATIONAL

CURRENT ODOMETER READING

DATE

PURCHASED

☐ NEW ☐ USED

DEALER'S NAME, CITY & STATE

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS

☐ TURBO
☐ DIESEL
☐ GAS
☐ FUEL INJECTN

TRANSMISSION TYPE

☐ MANUAL
☐ AUTOMATIC

ANTI LOCK BRAKES

☐ YES
☐ NO

RESTRAINT SYSTEM

☐ DRIVERSIDE AIRBAG ☐ MOTORBELT
☐ PASSENGERSIDE AIRBAG
☐ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☐ YES
☐ NO

DRIVETRAIN

☐ FRONT
☐ REAR
☐ 4-WHEEL

BODY STYLE

STATION WAGON
4 DR
2 DR
HATCH BK
VAN
PICKUP TRK
OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

STEERING

PART NAME(S)

GEAR BOX
POWER STEERING PUMP

LOCATION

☐ LEFT FRONT ☐ RIGHT REAR

FAILED PART(S)

☐ ORIGINAL
☐ REPLACEMENT

NO. OF FAILURES

1

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S)
PUMP 200,000
GEAR BOX 150,000

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER CONTACTED

☐ YES ☐ NO

NHTSA PREVIOUSLY CONTACTED

☐ YES ☐ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE EST\$

POLICE REPORTED

☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

VEHICLE DIFFICULT TO MANEUVER AT LOW RPM'S: NO
POWER ASSIST. EASE OF STEERING WILL ONLY RESULT
WHEN RPM'S HAVE INCREASED.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.