

COPIED

POSTED

FBI Form Approved: O.M.B. No. 2127-0065



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

QC'd

FOR AGENCY USE ONLY
RECEIVED

DATE RECEIVED
00 SEP 22 AM 8:32

OFFICE
DEFECTS INVESTIGATION

ad-or
n-dt
od-rt
up-kr

REFERENCE NO.

555081

DAY TIME TELEPHONE NO. (AREA CODE)

OWNER INFORMATION (TYPE OR PRINT)

NAME [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 8/25/00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.* 2HSEMANR2XC021128
VEHICLE MAKE NAVISTAR
VEHICLE MODEL 9200
MODEL YEAR 1999
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE
INTERNATIONAL

CURRENT ODOMETER READING [REDACTED] DATE PURCHASED [REDACTED]
☐ NEW ☐ USED
DEALER'S NAME, CITY & STATE [REDACTED]
ENGINE SIZE (CID/CC) [REDACTED] ☐ TURBO ☐ DIESEL ☐ GAS ☐ FUEL INJECTN
NO. CYLINDERS [REDACTED]

TRANSMISSION TYPE ☐ MANUAL ☐ AUTOMATIC
ANTILOCK BRAKES ☐ YES ☐ NO
RESTRAINT SYSTEM ☐ DRIVERSIDE AIRBAG ☐ MOTORBELT ☐ PASSENGERSIDE AIRBAG ☐ 3-POINT BELT ☐ 2-POINT BELT
CRUISE CONTROL ☐ YES ☐ NO
DRIVETRAIN ☐ FRONT ☐ REAR ☐ 4-WHEEL
BODY STYLE STAWAG 4 DR 2 DR HATCH BK VAN PK UP TRK OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT STEERING
PART NAME(S) GEAR BOX
LOCATION ☐ LEFT FRONT ☐ RIGHT REAR
FAILED PART(S) ☐ ORIGINAL ☐ REPLACEMENT
NO. OF FAILURES 1
DATE(S) OF FAILURE(S) [REDACTED]
MILEAGE AT FAILURE(S) PUMP 200,000
GEAR BOX 150,000
VEHICLE SPEED AT FAILURE(S) [REDACTED]
MANUFACTURER CONTACTED ☐ YES ☐ NO
NHTSA PREVIOUSLY CONTACTED ☐ YES ☐ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT ☐ YES ☐ NO
FIRE ☐ YES ☐ NO
NUMBER PERSONS INJURED [REDACTED]
NUMBER OF FATALITIES [REDACTED]
PROPERTY DAMAGE ESTS [REDACTED]
POLICE REPORTED ☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

VEHICLE DIFFICULT TO MANEUVER AT LOW RPM'S: NO
POWER ASSIST. EASE OF STEERING WITH ONLY RESIST
WHEN RPM'S HAVE INCREASED

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.