



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

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Date Received: **SEP 21 AM 8:41**

Reference No: **554899**

POSTED

OFFICE OF SAFETY INVESTIGATION

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Daytime Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: **9/12/00**

PRODUCT INFORMATION

Vehicle Identification No. (VIN): **2HGES662LXH548479** (Located at bottom of windshield on driver's side)

Make: **HONDA** Model: **1999 Civic 4Dr. EX** Year: **1999**

Purchased Date: **5/8/99** Dealer's Name: **HONDA CITY 3859 HEMPSTEAD TPK.** Engine Size (CID/GCA): **4** Turbo Diesel Gas Fuel Injection

New Used Dealer's City: **LEWISTOWN N.Y.** State: **NEW YORK** Zip Code: **11756** No. Cylinders: **4**

Manufacture Date (or driver's door or pillar): **3/99** Transmission Type: Manual Automatic Restraint System: Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt Cruise Control: Yes No Drivetrain: Front Rear 4-Wheel Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): **GAS PEDAL HAS NO PLAY, CAR MOVES OUT VERY FAST.** Location: Left Right Front Rear Failed Part(s): Original Replacement Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____

Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No Number of Persons Injured: **NO** Number of Fatalities: **NO** Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):

THIS CAR ACCELERATES TO FAST, IT GIVES LIKE A SHOT GETTING FROM PARK TO GO, I FIND VERY DANGEROUS ESPECIALLY SINCE I'M A SENIOR CITIZEN AGE 74.

ALSO, TRANSMISSION NOT SMOOTH

ALSO, CAR NEEDS TO GO UP TO 40 MPH PER HOUR TO SHIFT IN TO HIGH GEAR

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882