

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

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POSTED

SEP 13 PM 1:39

OFFICE
REPORTS DIVISION

554586

Daytime Telephone Number

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 9/13/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits)		(Located at bottom of windshield on driver's side)		Make	Model	Year
1FMPDU34X3TUA78988				FORD	EXPLORER	1996
Purchased Date 2/26/99	Dealer's Name BOB SHARP MOTORS			Engine Size (CID/CC/L)	4.0	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	Dealer's City DANBURY	State CT	Zip Code 06897	No. Cylinders 6		
Manufacture Date (for driver's door or pillar) 10/95	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driver's Side Air Bag ☐ Microball ☒ Passenger Side Air Bag ☐ 2-Point Belt ☒ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☒ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☒ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) FIRESTONE WILDERNESS AT	Location ☒ Left ☒ Right ☒ Front ☒ Rear	Failed Part(s) ☐ Original ☒ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand FIRESTONE	Tire Name WILDERNESS AT	Complete Tire Size 255/70/R16
No. of Failures 4	Date(s) of Failure(s) 9/1/00	Failed Part(s) Available? ☒ Yes ☐ No
Mileage at Failure(s) 70,000	Vehicle Speed at Failure(s) N/A	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

LOCAL FIRESTONE DEALER FOUND TIRES TO BE DEFECTIVE ON 9/1/00 BUT WILL NOT REPLACE FOR FREE BECAUSE NOT COVERED UNDER RECALL. OFFERED PRO-RATED REPLACEMENTS HOWEVER NONE IN STOCK AND DOES NOT KNOW WHEN HE WOULD GET SOME. DEALER WILL NOT PAY FOR TIRES I BOUGHT THROUGH "TIREBACK" TO REPLACE. ALSO ASKED FORD DEALER AND THEY SAID NO.

Continue on back.

The Privacy Act of 1974 - Public Law 93-171. This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882