



U.S. Department of Transportation
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire**

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

COPIED

FOR AGENCY USE ONLY

Date Received

RECEIVED

SEP 11 2:13

Off. or

Ext.

Room

Address

City

State

Reference No.

OFFICE DEFECTS INVESTIGATION

554482

Daytime Telephone Number

()

OWNER INFORMATION (Date of Birth)

Name: [Redacted]
Street: [Redacted]
City: [Redacted]
State: [Redacted]
Zip: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your signature, your name or address to the vehicle manufacturer.

Signature of Owner

Date: / /

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) <i>(located at bottom of windshield on driver's side)</i>				Make	Model	Year
1G3AMS1N8K16306864				Olds	Cutlass	1989
Purchased Date	Dealer's Name			Engine Size (CID/CCL)	<input type="checkbox"/> Turbo	
1-98	N/A these are tires I bought a year after I bought the car				<input type="checkbox"/> Diesel	
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's City	State	Zip Code	No. Cylinders	<input type="checkbox"/> Gas	
		Ca	92335	6	<input type="checkbox"/> Fuel Injection	
Manufacture Date (on driver's door or pillar)	Transmission Type	Restraint System		Cruise Control	Drivetrain	Vehicle Type
	<input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Driverside Air Bag <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Passengerside Air Bag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> 3-Point Belt		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other
						Body Style
						<input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location	Failed Part(s)	Handicap Adaptive Equip
tire	<input checked="" type="checkbox"/> Left <input type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
Firestone	Firestone	
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?
several		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	Mileage at Failure(s)	NHTSA Previously Contacted?
	70 MPH	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	Vehicle Speed at Failure(s):	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	1	0	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

These tires went flat the day after I bought them at Wards. (one) as we were driving (my granddaughter - thank God!) the tire peeled and we skidded off the road, we were all wearing seatbelts but my daughter had a previous injury to her arm + it loosened the seat. We hit the rim a good somerotation charged onto the donut tire. I called my son on his cell phone + he came + drove us home. We were all so frightened to drive + I still am. I took what was left of the tire on

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

the time back to Wally. They told me I had to find & buy a new
rim myself (I didn't think this was right) so I bought one &
returned it they put it on (a new tire) I still had trouble with the
others & they would not replace them they told me to contact the
manufacturer (Firestone) & I did I called every number I was given
(this was before the recall) & they told me they could not help, my
daughter finally got a number on the internet & I wrote. They wrote
back but gave me a number to call and a file number but when I
call the answering parties say they know nothing about it & I have to
take the matter up with Ford. I'm getting the run-around

File number Firestone gave me. 008-271404

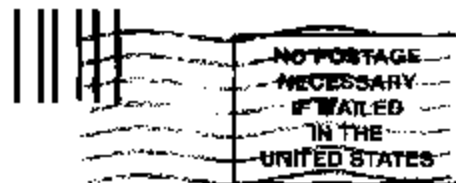
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

**QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

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COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

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