



**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 TO REPORT VEHICLE SAFETY DEFECTS  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET: www.nhtsa.dot.gov/hotline

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**FOR AGENCY USE ONLY**

Date Received: **SEP 11 PM 12:50**

Office: **OFFICE DEFECTS INVESTIG.**

Reference No.: **554477**

Od. or r. dt. ID. Jr. Reference No.

Name: [Redacted]

Street No.: [Redacted]

City: [Redacted]

Apt. No.: \_\_\_\_\_

Zip Code: \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: **10.2.2000**

**VEHICLE IDENTIFICATION INFORMATION**

Vehicle Identification No. (VIN): **4S3BH6654Y7656440** (Located at bottom of windshield on driver's side)

Make: **SUBARU** Model: **OUTBACK S.W.** Year: **2000**

Purchased Date: **4/14/2000** Dealer's Name: **THOMAS CHEVROLET** Engine Size (CID/CC/L): **2.5**  Turbo  Diesel  Gas  Fuel Injection

New  Used Dealer's City: **BEDFORD** State: **PA.** Zip Code: **15522** No. Cylinders: **4**  Fuel Injection

Manufacture Date (on driver's door or pillar): \_\_\_\_\_ Transmission Type:  Manual  Automatic Restraint System:  Unverside Air Bag  Passengerside Air Bag  3-Point Belt  Microbelt  2-Point Belt Cruise Control:  Yes  No Drivetrain:  Front  Rear  4-Wheel Vehicle Type:  Car  Van  Minivan  Other Body Style:  2-Door  4-Door  Stationwagon  Pick Up Truck  Other

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Part Name(s): **TIRES** Location:  Left  Right  Front  Rear Failed Part(s):  Original  Replacement Handicap Adaptive Equip:  Yes  No

**TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Brand: **FIRESTONE** Tire Name: **WILDBERNESS** Complete Tire Size: **225/60 R16**

No. of Failures: \_\_\_\_\_ Date(s) of Failure(s): \_\_\_\_\_ Mileage at Failure(s): \_\_\_\_\_ Vehicle Speed at Failure(s): \_\_\_\_\_ Failed Part(s) Available?:  Yes  No NHTSA Previously Contacted?:  Yes  No

**APPLICABLE INCIDENT INFORMATION**  
 (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: \_\_\_\_\_ Number of Fatalities: \_\_\_\_\_ Reported to Manufacturer:  Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es) and Injury(ies):

Although I have been told that my tires are not on the recall list I am still concerned about their performance I first took them back to the dealer complaining about the car pulling to the left. They checked the alignment and said it was OK. I drove it for awhile then took it back the second time and they again confirmed the alignment was OK. This time they rotated the front tires and the car then and now is pulling to the right. I contacted Subaru and they told me to get in touch with Firestone which I did.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

~~I am absolutely not satisfied with Firestone's answer~~

~~So now I think there is a problem with my WILDERNESS tires~~

I am reporting this in case there arwe other reports of this

type of problem. Incidentally the mechanics that worked on my car at THOMAS CHEVEROLET in BEDFORD, PA. have verified this problem with my car and agree it has to be the tires.

I have to constantly keep fighting the steering wheel to keep my vehicle on the road.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE  
OWNER'S  
QUESTIONNAIRE  
(V00)**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH 2 DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration

[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)