


 U.S. Department
of Transportation

 National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
COPIED
REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

SEP -7 PM 3:19

Reference No.

554404
OWNER INFORMATION (Type or Print)

Name

Street

City

 OFFICE
DEFECTS INVESTIGAT

Daytime Telephone Number

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an ☐ Yes ☐ No, provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/27/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)

7E34F550246

Make

MERCURY

Model

MONARCH

Year

77

Purchased Date

Dealer's Name

BERLAND MERCURY

Dealer's City

QUEENS

State

N.Y.

Zip Code

 Engine Size
(CID/CC/L)

302

☐ Turbo

☐ Diesel

☒ Gas

☐ Fuel Injection

No. Cylinders

8

 Manufacture Date
(on driver's door or pillar)

7/2/77

Transmission Type

☐ Manual

☒ Automatic

Restraint System

☐ Driverside Air Bag

☐ Passengerside Air Bag

☒ 2-Point Belt

☐ Motorbelt

☐ 2-Point Def.

Cruise Control

☐ Yes

☒ No

Drivetrain

☐ Front

☒ Rear

☐ 4-Wheel

Vehicle Type

☒ Car

☐ Van

☐ Minivan

☐ Other

☐ Sport Utility

☐ Truck

☐ Motorcycle

Body Style

☐ 2-Door

☒ 4-Door

☐ Stationwagon

☐ Pick Up Truck

☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

FIRESTONE TIRES

Location

☒ Left

☐ Right

☐ Front

☐ Rear

Failed Part(s)

☒ Original

☐ Replacement

Handicap Adaptive Equip

☐ Yes

☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand FIRESTONE

Tire Name 721

Complete Tire Size P195/75-14

No. of Failures

5

Date(s) of Failure(s)

3/89 - 10/90 - 4/92 - 10/94 - 4/97

Mileage at Failure(s)

60,000 - 65,000 - 67,000 - 71,000 - 75,000

Vehicle Speed at Failure(s)

60 - 55 - 65 - 65 - 70

Failed Part(s) Available?

☐ Yes ☐ No

NHTSA Previously Contacted?

☒ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NONE

Number of Fatalities

NONE

Reported to Manufacturer

☐ Yes ☒ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). FIRST OF ALL I WOULD LIKE TO SAY THAT I TAKE PROPER CARE OF MY CAR SUCH AS MAINTENANCE ESPECIALLY TIRES. IVE HAD MY SHARE OF PROBLEMS WITH "FIRESTONE TIRES" ESPECIALLY "BLOW-OUTS." FAILURE WILL OCCURE WHEN DRIVING ALL DAY ON THE TIRES, ESPECIALLY DRIVING AT HIGH SPEEDS. ALSO, SOMETIME THE TIRE WILL DEVELOPE A BULGE. WHEN QUESTION DEALERS ABOUT THE BULGE THERE ANSWER WAS I HITA POT HOLE SEPERATING THE BELTS. IVE HAD DIFFERENT BRAND OF TIRES ON MY OTHER CARS & NEVER HAD A BLOWOUT OR BULGES ON THE TIRES.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 44 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

free or fax to 202-655-