Form Approved: O.M.B. No. 2127-0038

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire (VOQ)

**NATIONWIDE 1-888-DASH-2-DOT**
**1-888-327-4236**
**www.nhtsa.dot.gov/hotline**

| FOR AGENCY USE ONLY 479 | |
|---|---|
| Date Received: 08-SEP-2000 | Od_or ____ ____<br>rt_dt ____ ____<br>od_rt ____ ____<br>up_ltr ____ ____ |
| | Reference No. 554386 |

[redacted]

*Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?* ☐ YES ☐ NO
*In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.*

Signature of Owner _____ Date____/____/____

## VEHICLE INFORMATION

| Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
|---|---|---|---|---|
| | FIRESTONE | FIRESTONE | 1900 | |

| Purchase Date | Dealer's Name / City / State / Zip Code | Engine Size (CID/CC/L) | Turbo / Diesel / Gas / Fuel Injection |
|---|---|---|---|
| 01-OCT-1997<br>☐ New ☒ Used | | 4 CYL<br>No Cylinders | ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection |

| Transmission Type | Antilock Brakes | Restraint System | Cruise Control | Drive Train | Vehicle Type | Body Style |
|---|---|---|---|---|---|---|
| ☐ Manual<br>☐ Automatic | ☐ Yes<br>☐ No | ☐ 3-Point Belt<br>☐ Driverside Airbag<br>☐ Passengerside Airbag<br>☐ Motorbelt<br>☐ 2-Point Belt | ☐ Yes<br>☐ No | ☒ Front<br>☐ Rear<br>☐ 4-Wheel | ☐ Car ☐ Sport Utl<br>☐ Van ☐ Truck<br>☐ Minivan ☐ Motorcycle<br>☐ Other ☐ | ☐ 2-Door<br>☒ 4-Door<br>☐ Stationwagon<br>☐ Pick Up Truck<br>☐ Other |

## FAILED COMPONENT(S)/PART(S) INFORMATION

| Component | Part Name(s) | Location | Failed Part(s) |
|---|---|---|---|
| 02700000 | TIRES | ☐ Left ☐ Right<br>☐ Front ☐ Rear | ☒ Original<br>☐ Replacement |

| No of Failures | Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s) | Failed Part(s) Available? | NHTSA Previously Contacted? |
|---|---|---|---|
| 1 | 17-DEC-1999<br>19000<br>65 | ☐ Yes ☐ No | ☐ Yes ☐ No |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

| Crash | Fire | Number of Persons Injured | Number of Fatalities | Estimated Property Damage | Reported to Police |
|---|---|---|---|---|---|
| ☐ Yes ☐ No | ☐ Yes ☐ No | | | | ☐ Yes ☐ No |

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**RIGHT FRONT FIRESTONE TIRE BLEWOUT. NLM**

CONTINUE ON BACK IF NEEDED

Form Approved: O.M.B. No. 2127-0038

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire (VOQ)

**NATIONWIDE 1-888-DASH-2-DOT**
**1-888-327-4236**
**www.nhtsa.dot.gov/hotline**

| FOR AGENCY USE ONLY 479 | |
|---|---|
| Date Received<br>**08-SEP-2000** | Od_or ____ ____<br>rt_dt ____ ____<br>od_rt ____ ____<br>up_ltr ____ ____ |
| | Reference No.<br>**554386** |

[redacted]

*Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?* ☐ YES ☐ NO
*In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.*

**Signature of Owner** _____ Date____/____/____

## VEHICLE INFORMATION

| Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
|---|---|---|---|---|
| | **MITSUBISHI** | **MIRAGE** | **1997** | |

| Purchase Date | | | |
|---|---|---|---|
| **01-OCT-1997** | Dealer's Name_____ | Engine Size (CID/CC/L) 4 CYL | ☐ Turbo<br>☐ Diesel<br>☐ Gas<br>☒ Fuel Injection |
| ☒ New ☐ Used | City_____ State_____ Zip Code_____ | No Cylinders _____ | |

| Transmission Type | Antilock Brakes | Restraint System | Cruise Control | Drive Train | Vehicle Type | Body Style |
|---|---|---|---|---|---|---|
| ☐ Manual<br>☐ Automatic | ☐ Yes<br>☐ No | ☐ 3-Point Belt<br>☐ Driverside Airbag<br>☐ Passengerside Airbag<br>☐ Motorbelt<br>☐ 2-Point Belt | ☐ Yes<br>☐ No | ☒ Front<br>☐ Rear<br>☐ 4-Wheel | ☐ Car<br>☐ Van<br>☐ Minivan<br>☐ Other_____<br>☐ Sport Utl<br>☐ Truck<br>☐ Motorcycle | ☐ 2-Door<br>☒ 4-Door<br>☐ Stationwagon<br>☐ Pick Up Truck<br>☐ Other_____ |

## FAILED COMPONENT(S)/PART(S) INFORMATION

| Component | Part Name(s) | Location | Failed Part(s) |
|---|---|---|---|
| **02700000** | TIRES | ☐ Left ☐ Right<br>☐ Front ☐ Rear | ☒ Original<br>☐ Replacement |

| No of Failures | | Failed Part(s) Available? | NHTSA Previously Contacted? |
|---|---|---|---|
| **1** | Date(s) of Failure(s) 17-DEC-1999<br>Mileage at Failure(s) 19000<br>Vehicle Speed at Failure(s) 65 | \| \|Yes \| \|No | \| \| Yes \| \|No |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

| Crash | Fire | Number of Persons Injured | Number of Fatalities | Estimated Property Damage | Reported to Police |
|---|---|---|---|---|---|
| ☐ Yes ☐ No | ☐ Yes ☐ No | | | | ☐ Yes ☐ No |

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**RIGHT FRONT FIRESTONE TIRE BLEWOUT. NLM**

CONTINUE ON BACK IF NEEDED

NHTSA People Saving People

# Vehicle Owner's Questionnaire

**Office of Defects Investigation**



Click here to fill out the form using SSL (your infomation will be encrypted)

**Form Approved: O.M.B. No. 2127-0009**

Please provide your name, address, and phone number, as well as specific details about your vehicle and the problems you encountered with it. We would like to have a telephone number where you can be reached or where we can leave a message. This is necessary to obtain more detailed information when required for our investigative efforts. You may want to have your owner's manual handy as you proceed through the several screens of the questionnaire. Required information is marked with *.

## Owner Information

554386

* First Name [redacted] MI: C
* Last Name
Organization
* Address 1
Address 2
* City * State

Home Phone:
Work Phone:
Fax Number:
Email Address:

**The Privacy Act prevents release of owner information without prior authorization.**

**Do you wish to request a mailed signature form, which will authorize NHTSA to provide a copy of the owner information along with the vehicle information contained in this report to the manufacturer of your vehicle?** Yes

## Vehicle Information

**17 digit Vehicle Identification Number (VIN):** JA3AY26A3VU043853
(Located under windshield on driver's side dashboard)

NHTSA
People Saving People

# Vehicle Owner's Questionnaire

**Office of Defects Investigation**

You may want to refer to your owner's manual while completing this section. Required information is marked with *.

## Vehicle Information

*** Vehicle Make:**
For example: Ford, or Honda
MITSUBISHI

*** Vehicle Model:**
For example: Taurus, or Accord
MIRAGE DE

*** Vehicle Year:** 199 *(yyyy)*

**Current Mileage Reading:** 49,000

**Purchase Date:** Oct / 1997 *(yyyy)*

◉ New ○ Used

**Engine Size**(CID/CC/L): 4 CYL
**No. Cylinders:** 4
☑ Fuel Injection
☐ Turbo
○ Diesel
◉ Gas

**Antilock Brakes**
○ Yes
◉ No

**Cruise Control**
○ Yes
◉ No

**Restraint System**
☑ Driverside Airbag
☑ Passengerside Airbag
☐ Side Airbag - Driver
☐ Side Airbag - Passenger
☐ 3-Point Belt
☐ Motor Belt
☐ 2-point Belt

**Drivetrain**
◉ Front
○ Rear
○ 4 Wheel

**Body Style**

| | |
|---|---|
| ○ Station Wagon | ○ Hatch Back |
| ◉ 4-Door | ○ Van |
| ○ 2-Door | ○ Mini Van |
| ○ Pickup Truck | ○ Other |

## Dealer Information

NHTSA

People Saving People

[illegible]

# Vehicle Owner's Questionnaire

**Office of Defects Investigation**

In this section, please provide details about the safety defect. Select the closest description of the problem component from the Major Assembly list. If you select "None", any other information you enter in this section of the questionnaire will be discarded.

## Failed Component/Part Information

**Major Assembly:** None

**Assembly Description:** Right Front Fire\Lone Tire Blowout

*(If you select "Other Equipment" as the Major Assembly, please provide a description)*

**Location:**
○ Left ◉ Right ○ NA
○ Front ○ Rear ◉ NA

**Failed Part:**
◉ Original
○ Replacement

**Number of Failures:** 1

**Date of Failure:** 12/17/1999 *(mm/dd/yyyy)*

**Mileage at Failure:** 19,000

**Vehicle Speed at Failure:** 65

**Manufacturer Contacted?**
○ Yes
◉ No

**NHTSA Previously Contacted?**
○ Yes
◉ No

## Applicable Incident Information

**Crash:** ○ Yes ◉ No **Fire:** ○ Yes ◉ No

**Airbag Deployed?**

| | | | | |
|---|---|---|---|---|
| **Driver side:** | **Front** | ○ Yes ◉ No ○ N/A | **Side** | ○ Yes ◉ No ○ N/A |
| **Passenger side:** | **Front** | ○ Yes ○ No ◉ N/A | **Side** | ○ Yes ○ No ◉ N/A |

NHTSA People Saving People

# Vehicle Owner's Questionnaire

**Office of Defects Investigation**

Please provide a detailed description of each problem/incident for the Office of Defects Investigation. You can type up to 2000 characters of comment though the window won't show more than 70 characters at a time.

## Description/Additional Comments

Firestone Tire Came apart

Questionnaire Completed - Proceed to Confirm Information


Send mail to the Web Master