


U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

Old or

New

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OWNER INFORMATION (Type or Print)

Name

Street

City

State

Zip

Signature

Date

Vehicle Identification No. (VIN)

(17 Digits)

1

F

M

D

4

3

4

X

9

T

U

B

2

2

7

5

2

Make

Ford

Model

Explorer

Year

1996

Purchased Date

Dealer's Name

Fincher Motors

Dealer's City

Plattsburgh

State

NY

Zip Code

12048

Engine Size (CID/CC/L)

No. Cylinders

6

Fuel Injection

Gas

Transmission Type

Manual

Automatic

Restraint System

Driver's Side Air Bag

Motorcyclist

Passenger's Side Air Bag

2-Point Belt

3-Point Belt

Cruise Control

Yes

No

Drivetrain

Front

Rear

4-Wheel

Vehicle Type

Car

Sport Utility

Van

Truck

Minivan

Motorcycle

Other

Body Style

2-Door

4-Door

Station Wagon

Pick Up Truck

Other

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits)		(Located at bottom of windshield on driver's side)		Make	Model	Year
1FMDU434X9TUB22752				Ford	Explorer	1996
Purchased Date	Dealer's Name	Dealer's City		State	Zip Code	Engine Size (CID/CC/L)
	Fincher Motors	Plattsburgh		NY	12048	No. Cylinders 6
☐ New ☐ Used	Transmission Type	Restraint System		Cruise Control	Drivetrain	Vehicle Type
☐ Manual ☒ Automatic	☐ Driver's Side Air Bag ☐ Motorcyclist	☐ Passenger's Side Air Bag ☐ 2-Point Belt ☐ 3-Point Belt		☐ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☒ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
Manufacture Date (on driver's door or pillar)	Body Style					
	☐ 2-Door ☒ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other					

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location	Failed Part(s)	Handicap Adaptive Equip
Tires Wheel Bearings	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement	☐ Yes ☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
Firestone	Wilberness AT	225 75 15
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?
6	27,000 + 58,000	☒ Yes ☐ No
Mileage at Failure(s)	Vehicle Speed at Failure(s)	NHTSA Previously Contacted?
		☒ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer
☐ Yes ☒ No	☐ Yes ☒ No			☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The tires all had big bulges on them, and the vehicle shook badly going down the road, and we felt that's what caused the tire to go out. I have the same squealing noise now as I had when it went out the first time. This started before the 27,000, but no one could detect the problem.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.