



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
1-888-327-4236
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

Date Received

RECEIVED
OCT 1 1993
OFFICE
DEFECTS INVESTIGATION

Reference No.

554251

OWNER INFORMATION (Type or Print)

Name

Street

City

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/16/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (17 Digits) 1G8ZG5599PZ162927	(Located at bottom of windshield on driver's side)	Vehicle Make Saturn	Vehicle Model SL-1	Vehicle Year 1993	Current Odometer Reading 122847	
Purchased Date 11/22/92	Dealer's Name Saturn of Medford			Engine Size (CID/CO) 1.9	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☒ New ☐ Used	Dealer's City Medford	State OR	Zip Code	No. Cylinders 4	☐ Fuel Injection	
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ Driverside Airbag ☐ Motorbelt ☐ Passengerside Airbag ☐ 2-Point Belt ☒ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Sport Ult. ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Tire	Part Name(s) Firestone Model FR480	Location ☐ Left ☐ Front ☒ Right ☒ Rear	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No
No. of Failures	Date(s) of Failure(s) 122,447	Mileage at Failure(s) 122,452	Vehicle Speed at Failure(s) 70 MPH	

APPLICABLE INCIDENT INFORMATION

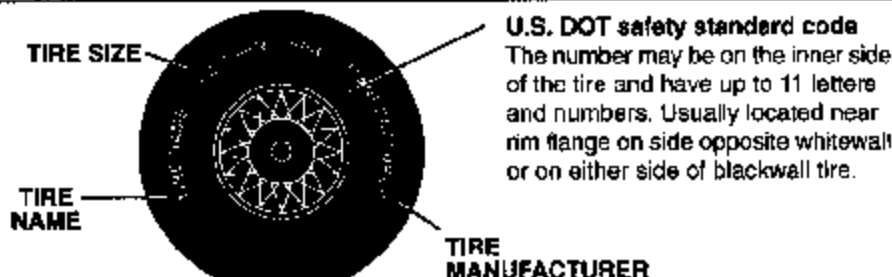
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number Persons Injured	Number of Fatalities	Estimated Property Damage \$	Reported to Police ☐ Yes ☐ No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT Number DOT H Y E P F R A 0 9 7	Manufacturer Firestone	Tire Name FR 480	Complete Tire Size P175/70R14
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The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

VEHICLE OWNER'S QUESTIONNAIRE



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety
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<http://www.nhtsa.dot.gov/hotline>



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

Official Business
Penalty for Private Use \$300

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590

ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

During an early morning drive from Orlando, FL to St. Marys, GA, a climbing sound developed on the passenger side of my car. On this day, July 15, I had the Firestar fire model FR450 replaced at Kings Bay Tire and Service. (See attached receipt). The fire developed a bulge approximately 6" long, 2" wide, and an inch high on the treadface. This bulge caused the car's vibration. This time was located on the rear passenger side and had approximately 45,000 miles on it, with plenty of tread remaining. The second failure occurred on July 26 on a return trip from St. Marys, GA to Orlando. This time the same symptoms were detected, but the driver now has possessed a tread bulge approximately the same size as the previous fire. I had this tire replaced on July 27 at the Union Port Fixation Dealer. (See attached receipt). These tire failures resulted in no accidents, crashes or injuries.

Kings Bay Tire & Service

Invoice

301 B East Kings Street
P.O. Box 2038
Kingsland, GA 31548

DATE INVOICE #
7/15/200 5331

BILL TO
TOM HARE

DESCRIPTION	P.O. NO.	TERMS	PROJECT	ODOMETER
		COD QTY	RATE	AMOUNT
P175/70/R14 TRENDSETTERS SE		1	48.00	48.00
#02926				
GA ENVIRONMENTAL FEE		1	1.00	1.00
DISPOSAL FEE (GA)		1	2.00	2.00
BALANCE TIRE(S) (EACH)		1	6.00	6.00
SALES TAX			7.00%	3.36

CREDIT CARD

J. Roma Shaw

Total

\$60.36

1993 SATURN SL1 [BLUE]

Lic #: UCE330 FL Vin #:

In: 07/27/00 9:23AM

Mileage: 122,767

Out: 07/27/00 10:31AM

Store # 023167

RETAIL SALE

REG# MV-03002

Description	Article Number	T#	Qty	Unit Price	Extended Price
INSPECTION SERVICES					
CHECK TIRES FOR SEPERATIONS		36			
COURTESY CHECK	7046930	36	1	N/C	N/C
FIRESTONE TIRE PACKAGE					
FR480 TUBLPS 17570R14	103551	36	1	25.50	25.50
WARRANTY: TIRE INFORMATION					
ORIGINAL ARTICLE #103551 PRICE \$50.99 COLLECTED 50%					
REMAINING TREAD DEPTH 0/32 SERIAL # W1EVFR4177					
TIRE FEE	7005781	36	1	1.00	1.00
WHEEL BALANCE WEIGHT	7018708	36	1	3.99	3.99
WHEEL BALANCE LABOR	7018716	36	1	5.00	5.00
RUBBER VALVE STEM		36	1	2.99	2.99
ROAD HAZARD WARRANTY		36	1	5.10	5.10
DISPOSAL FEE	7075003	36	1	1.50	1.50
TIRE INSTALLATION	7015006	36	1	N/C	N/C
ALIGNMENT - FOUR WHEEL					
SYMPTOM:					
FOUR WHEEL ALIGNMENT		36	1	64.89	64.89
DISCOUNT ALIGN DISCOUNT		36	1	15.00	15.00
ALIGNMENT		36	1		
TIRE ROTATION - WARRANTY					
TIRE ROTATION		36	1		N/C

Technician: 36 FRANKLIN BISHOP

Payment History:

Visa 9325

103.68 02/00

Total Tendered

103.68

Summary:

Parts
Labor
Shop Supplies
Sub-Total
Tax
Total \$1

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Revision History:

07/27/2000 09:39AM 407.282.3197 HARE, TOM

Rev
Amt

103.68

Customer Signature

All parts are new unless otherwise specified.

I acknowledge notice and oral approval of an increase in the original estimated price.

Signature or Initials

See

reverse side for Warranty

Information