

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

POSTED
08 AUG 31 AM 11:25

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Reference No.

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Street [REDACTED]
City [REDACTED]

OFFICE
DEFECTS INVEST

554212

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES / NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

08/24/2000

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 453BH6759Y7620984		Make SUBURU	Model OUTBACK	Year 2000
Purchased Date 10/25/99	Dealer's Name WILLIAMS WORLD		Engine Size (CID/CC/L) 2.5	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's City LANSING	State MI	Zip Code 48912	No. Cylinders 4
Manufacture Date (on driver's door or pillar) 10/99	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input checked="" type="checkbox"/> Driver's Side Air Bag <input type="checkbox"/> Motorist <input type="checkbox"/> Passenger's Side Air Bag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> 3-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel
		Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input checked="" type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) TIRES	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement	Handicap Adaptive Equip <input type="checkbox"/> Yes <input type="checkbox"/> No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand FIRESTONE	Tire Name WILNERNESS	Complete Tire Size 225/60R16 97H
No. of Failures	Date(s) of Failure(s) N/A	Mileage at Failure(s) N/A
Vehicle Speed at Failure(s):	Failed Part(s) Available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). TIRES HAD SEVERE "WHEEL PULL":
REQUIRED CONSTANT PRESSURE ON THE STEERING WHEEL TO KEEP VEHICLE FROM
EITHER AVOIDING ONCOMING TRAFFIC OR GOING OFF THE SHOULDER. THESE
TIRES WERE SO DANGEROUS THAT I PURCHASED A NEW SET OF TIRES AT MY
OWN EXPENSE. I AM CONVINCED THAT THE "WHEEL PULL" PLACES STRESS ON
THE TREAD AS WELL AS THE SIDEWALL RESULTING IN HEAT BUILDUP AND
CONSEQUENT TIRE FAILURE. IT'S NOT TIRE PRESSURE OR HOT CLIMATE, IT'S
DEFECTIVE TIRES! REPLACEMENT TIRES PURCHASED ON 11/24/99

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882