

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

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QC

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AUG 30 PM 1:38

OFFICE

DEFECTS INVEST

Reference No.

554192

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Street [REDACTED]
 City [REDACTED]

Do you act
in the absence

Signature of [REDACTED]
 Date 8/27/2006

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits)		(Located at bottom of windshield on driver's side)		Make	Model	Year
1G1ND052J0XY113965				CHEVROLET	MALIBU	1999
Purchased Date 12-26-98	Dealer's Name FOX CHEVROLET OF TIMONIUM			Engine Size (CID/CC/L)	3.100	☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
☒ New ☐ Used	Dealer's City TIMONIUM			State MD	Zip Code 21093	No. Cylinders 6
Manufacture Date (on driver's door or pillar) 9/98	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driver's Air Bag ☐ Motorbelt ☒ Passenger's Air Bag ☐ 2-Point Belt ☒ 3-Point Belt		Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
Body Style ☐ 2 Door ☒ 4 Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other						

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) REAR BRAKE LAMPS ASSEMBLIES CIRCUIT BOARDS	Location ☐ Left ☐ Right ☐ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?
	Mileage at Failure(s)	☐ Yes ☐ No
	Vehicle Speed at Failure(s)	NHTSA Previously Contacted?
		☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

BOTH REAR BRAKE LIGHTS WERE OUT. THE 3RD HIGH MOUNTED
 BRAKE LIGHT WAS LIT. DEALER UNDER WARRANTY
 REPLACED BOTH REAR BRAKE LAMPS ASSEMBLIES
 CIRCUIT BOARDS / MELTED PLASTIC AND BULBS.
 I WANT GENERAL MOTORS TO FIND A BETTER SOLUTION
 TO THIS PROBLEM OTHER THAN INSTALLING A
 REPLACEMENT PART THAT WILL MOST LIKELY FAIL
 AGAIN IN LESS THAN TWO YEARS.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-365-7882

****FOX CHEVROLET OF TIMONIUM****
60 EAST PADONIA RD
TIMONIUM, MD 21093
410-667-6666

CUSTOMER NO. 206559		ADVISOR BARRY WILLIAMS		CARD NO. 3024	INVOICE DATE 07/28/00	INVOICE NO. CVCS126635
		LABOR RATE		LICENSE NO.	MILEAGE IN 8862	STOCK NO. 90178
		YEAR / MAKE / MODEL 99/CHEVROLET/MALIBU/MALIBU		DELIVERY DATE 12/26/98		DELIVERY MILE 33
		VEHICLE ID. NO. 1 531 002 532 20 000 1 2 9 25		SELLING DEALER NO.		PRODUCTION DATE
		P.T.E. NO.		P.O. NO.	R.C. DATE 07/28/00	MILEAGE OUT

LABOR & PARTS
JM 1 25CVZ

MISC. LIGHT REPAIR HOURS: 0.50 TECH(S):3021
 CUST. STATES BOTH BRAKE LAMPS IN REAR ARE INOPERATIVE....3RD
 LAMP WORKS FINE....
 REPAIRED BOTH REAR BRAKE LAMPS ASSEMBLIES
 CIRCUIT BOARDS/MELTED PLASTIC & BULBS

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	22622414	BOARD 2.694	
JOB # 1	1	22622415	BOARD 2.694	
JOB # 1	4	9441839	BULB LP 8.991	

JOB # 1 TOTAL PARTS

JOB # 1 TOTAL LABOR & PARTS

TOTALS

 * CASH () VISA/MSTR CARD () POST () DISCOVER () *
 *
 * PERSONAL CHECK () CK # CHARGE ACCT#() *
 *
 * INS CHECK () CK # *
 *
 * COMPANY CHECK () CK # *

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUSLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

ALL PARTS WITH AN (*) ON CUSTOMER PAY JOBS ARE COVERED
 ***** UNDER GM'S LIFETIME SERVICE PLUS PARTS WARRANTY *****

CUSTOMER SIGNATURE

DUPLICATE INVOICE

PONTIAC

GMC

HYUNDAI

