

US Department
of TransportationNational Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

COPIED REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received

Od. or

r. dt

Ad. dt

Reference No.

RECEIVED

00 AUG 30 AM 9:11

OFFICE
INVESTIGAT

554152

Do you intend to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

08/30/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN):
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

1HGC05535VA032737

HONDA

ACCORD

1997

Purchased Date

Dealer's Name

BROWN HONDA

Engine Size
(CID/CC)☐ Turbo☐ Diesel☒ Gas☒ Fuel Injection

03/27/97

Dealer's City

ARLINGTON

State

VA

Zip Code

22201

No. Cylinders

4

☒ New ☐ UsedManufacture Date
(on driver's door or pillar)

Transmission Type

☒ Manual☐ Automatic

Restraint System

☒ Driver's Side Air Bag☐ Motorized☐ Passenger's Side Air Bag☐ 2-Point Belt☐ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Special Utility☐ Truck☐ Motorcycle☐ Other

Body Style

☐ 2-Door☐ Station Wagon☐ Pick Up Truck☐ Other☒ 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

ACTUATOR IN POWER LOCK DOORS

Location

☒ Left☒ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☐ No

DEALER

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

WHEN ALL 4 DOORS ARE LOCKED THEY START ACTIVATING INTERMITTENTLY. I DO NOT
LOCK MY DOORS EXCEPT IN BAD NEIGHBORHOODS AS POPPING SOUND IS VERY DISTRACTING.
ALSO I FEEL THIS IS A DRAIN ON THE BATTERY. I TOOK MY CAR TO THE DEALER
TWICE. THE FIRST TIME AT APPROX. 38000 MILES JUST BEYOND THE WARRANTY
PERIOD. THE DEALER STATED THAT THE REPAIR WAS NO LONGER COVERED BY WARRANTY
REGARDLESS AFTER 2 TRIPS TO THE DEALER THEY WERE NOT ABLE TO IDENTIFY
WHICH DOORS POWER LOCKS WERE DEFECTIVE. THE PROBLEM CONTINUES....

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 449 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

TOTAL P.01