

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 TO REPORT VEHICLE SAFETY DEFECTS  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY

Date Received

RECEIVED

00 AUG 28 PM 4:15

COPIED

 r1\_dt \_\_\_\_\_  
 od\_n \_\_\_\_\_  
 up\_itr \_\_\_\_\_

Reference No.

554112

OFFICE  
DEFECTS INVESTIGATION

## OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

## PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of  
(17 Digits) windshield on driver's side)

Make

Model

Year

Chevy

G30  
ASTRO AWD

1995

Purchased Date

Dealer's Name

Engine Size  
(CID/CC/L)☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☐ New ☐ Used

Dealer's City

State

Zip Code

Manufacture Date  
(on driver's door or pillar)

Transmission Type

☐ Manual☒ Automatic

Restraint System

☒ Driverside Air Bag☐ Motorbelt☐ Passengerside Air Bag☐ 2-Point Belt☐ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☒ Front☐ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Sport Utility☐ Van☐ Truck☐ Minivan☐ Motorcycle☐ Other

Body Style

☐ 2-Door ☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other Van

## FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

TIRES

Location

☐ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☐ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☐ No

## TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: FIRESTONE

Tire Name: SS10 FIREHAWK

Complete Tire Size: 235-70-15

No. of Failures

200+

Date(s) of Failure(s)

1-97- 7-99

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes☒ No

NHTSA Previously

Contacted?

☐ Yes☒ No

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☒ Yes☐ No

Fire

☐ Yes☒ No

Number of Persons Injured

0?

Number of Fatalities

0

Reported to Manufacturer

☒ Yes☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

We are a luxury Van Rental Company. We had purchased replacement tires at our local Firestone Dealer. The Firestone Firehawk and Bridgestone Firestone Dueler 235-75-16. These tires were constantly failing with 8000, 8000 miles. The tread would separate from the casing, blow out and damage the vehicle as well as loss of control. Firestone was aware of these problems but did not do anything about it. We had purchased over 700 tires of these two sizes. To date we have replaced every tire.

VANTASTIC HAS SOME PHOTOS AND DOCUMENTATION TO VERIFY THESE CLAIMS. Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7882