



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393  
DC METRO AREA (202) 366-0123

COPIED

FOR AGENCY USE ONLY

Date Received

RECEIVED

08 AUG 28 AM 9:08

Reference No.

554034

OFFICE  
DEFECTS INV

## OWNER INFORMATION (Type or Print)

Name

Street

City

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

08/07/2000

## VEHICLE INFORMATION

|                                                                               |                                                                     |                                                                                                                                                                                                                               |                                                                     |                                                                                                          |                                                                                                                                                                            |
|-------------------------------------------------------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)   |                                                                     | Vehicle Make                                                                                                                                                                                                                  | Vehicle Model                                                       | Vehicle Year                                                                                             | Current Odometer Reading                                                                                                                                                   |
| 1N4BU31D4TC124310                                                             |                                                                     | Nissan                                                                                                                                                                                                                        | Altima                                                              | 1990                                                                                                     | 67503                                                                                                                                                                      |
| Purchase Date                                                                 | Dealer's Name                                                       |                                                                                                                                                                                                                               | Engine Size (CID/CCL)                                               | No. Cylinders                                                                                            |                                                                                                                                                                            |
| 12/10/00                                                                      | Center Point Motors                                                 |                                                                                                                                                                                                                               | V6                                                                  | 6                                                                                                        |                                                                                                                                                                            |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used         | City                                                                | State                                                                                                                                                                                                                         | Zip Code                                                            |                                                                                                          |                                                                                                                                                                            |
| Transmission Type                                                             | Antilock Brakes                                                     | Restraint System                                                                                                                                                                                                              | Cruise Control                                                      | Drivetrain                                                                                               | Body Style                                                                                                                                                                 |
| <input checked="" type="checkbox"/> Manual <input type="checkbox"/> Automatic | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> Motorized <input checked="" type="checkbox"/> Passengerside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> 3-Point Belt | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel | <input type="checkbox"/> Hatch Back <input type="checkbox"/> Van <input checked="" type="checkbox"/> Sedan <input type="checkbox"/> 4-Door <input type="checkbox"/> 2-Door |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                 |                                |                                                                                                                           |                                                                                   |
|-----------------|--------------------------------|---------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|
| Component       | Part Name(s)                   | Location                                                                                                                  | Failed Part(s)                                                                    |
|                 | Ignition Engine Fuel Injection | <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear | <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement |
| No. of Failures | Date(s) of Failure(s)          | Manufacturer Contacted?                                                                                                   | NHTSA Previously Contacted?                                                       |
|                 | 12/10/00                       | <input type="checkbox"/> Yes <input type="checkbox"/> No                                                                  | <input type="checkbox"/> Yes <input type="checkbox"/> No                          |
|                 | Mileage at Failure(s)          |                                                                                                                           |                                                                                   |
|                 | 54,130                         |                                                                                                                           |                                                                                   |
|                 | Vehicle Speed at Failure(s)    |                                                                                                                           |                                                                                   |
|                 | 28-30 or 60 miles per hour     |                                                                                                                           |                                                                                   |

## APPLICABLE ACCIDENT INFORMATION

(Use reverse side for more detailed information)

|                                                          |                                                          |                        |                      |                           |                                                          |
|----------------------------------------------------------|----------------------------------------------------------|------------------------|----------------------|---------------------------|----------------------------------------------------------|
| Accident                                                 | Fine                                                     | Number Persons Injured | Number of Fatalities | Estimated Property Damage | Reported to Police                                       |
| <input type="checkbox"/> Yes <input type="checkbox"/> No | <input type="checkbox"/> Yes <input type="checkbox"/> No |                        |                      | \$                        | <input type="checkbox"/> Yes <input type="checkbox"/> No |

## INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).  
Note: This information not required for normal operation tires.

|     |  |              |           |      |
|-----|--|--------------|-----------|------|
| DOT |  | Manufacturer | Tire Name | Size |
|-----|--|--------------|-----------|------|

TIRE SIZE

TIRE NAME



TIRE MANUFACTURER

## U.S. DOT safety standard code

The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act or subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Failure(s), Accident(s), and Injury(ies)

When I purchased the car I had 54,730 miles on it. I had to take car back a couple of days later because sun roof wouldn't open and I had to start car in neutral after several attempts by dealer it still was not fixed. When dealer got my car the last time on March 10, 2000 the mileage read 56,000 miles when he gave it back to me I had 61,000 miles. I have reasons to believe that my odometer been tampered with and I need assistance. Basically mileage by previous owner of my car. The car is burning rich in oil. Burning oil line heavily & 20.00 is needed for 2 1/2 days for 0.15 mile trip to work daily. The car is stopping on the free way. Strong fumes are coming from exhaust along with black smoke. When I press breaks seat belts will not lock and car will go ahead while driving and car will start only in neutral.

(Please be prompt) [Redacted]

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Auto Safety Hotline, NEF-11 HL  
400 7th Street, SW.  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

Tape or Staple here