



# DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

**RECEIVED**  
FOR AGENCY USE ONLY  
**COPIED**

Date Received: **20 AUG 24 AM 8:29**

OFFICE DEFECTS INVESTIGATION

Reference No. **553970**

### OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: [Redacted] State: [Redacted] Zip: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of [Redacted] your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: **8/23/00**

### PRODUCT INFORMATION

Vehicle (generation No. (VIN.) (17 Digits) (Located at bottom of windshield on driver's side): **1FT#X25FXVEA880B4**

Make: **FORD** Model: **F-250** Year: **1997**

Purchased Date: [Redacted] Dealer's Name: **MORSE FORD** Dealer's City: **DICKINSON** State: **TX** Zip Code: [Redacted]

Engine Size (CID/CC/L): [Redacted] Turbo:  Diesel:  Gas:  Fuel Injection:

Transmission Type:  Manual  Automatic

Restraint System:  Driver's Side Air Bag  Motorcyclist  Passenger's Side Air Bag  2-Point Belt  3-Point Belt

Cruise Control:  Yes  No

Drivetrain:  Front  Rear  4-Wheel

Vehicle Type:  Car  Sport Utility  Van  Truck  Minivan  Motorcycle  Other

Body Style:  2-Door  4-Door  Station Wagon  Pick Up Truck  Other

### FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): **REAR RIGHT TIRE** Location:  Left  Right  Front  Rear

Failed Part(s):  Original  Replacement

Handicap Adaptive Equip:  Yes  No

### TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: **FIRESTONE** Tire Name: **STEELTEX RADIAL R4S** Complete Tire Size: **265/75/16"**

No. of Failures: [Redacted] Date(s) of Failure(s): **8-9-00** Mileage at Failure(s): [Redacted] Vehicle Speed at Failure(s): **60 MPH**

Failed Part(s) Available?  Yes  No

NHTSA Previously Contacted?  Yes  No

### APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured: <b>0</b>	Number of Failures: <b>0</b>	Reported to Manufacturer: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):  
**ON 8-9-00 Driving North on the Eastern Freeway the Caravan on my right rear tire exploded off. The carcass went underneath my truck doing extensive damage and making me almost lose control. I had my vehicle towed to the Ford Dealership for repairs and was told that my tire size 265/75/16" was not on the recall list. After days of trying to get through to Firestone, I finally succeeded.**

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

and was told the same thing that only the 235/75/15 was being recalled. I pointed out that my tire had blown off exactly the same way and people were in serious danger. She said all she could do was take a report and proceeded to do so. As of today, 8-23-00 I have not been contacted by Firestone and am very concerned for the safety of other motorists.

Sincerely



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NSA-10.01 400 7th Street, SW Washington, DC 20590

Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOC)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration

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