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Vehicle Owner's Questionnaire

1-888-DASH-2-DOT

Office of Defects Investigation

POSTED

Click here to fill out the form using SSL (your information will be encrypted)

Form Approved: O.M.B. No. 2127-0608

Please provide your name, address, and phone number, as well as specific details about your vehicle and the problems you encountered with it. We would like to have a telephone number where you can be reached or where we can leave a message. This is necessary to obtain more detailed information when required for our investigative efforts. You may want to have your owner's manual handy as you proceed through the several screens of the questionnaire. Required information is marked with *.

Owner Information

553924

* First Name: [Redacted]

* Last Name: [Redacted]

Organization: [Redacted]

* Address 1: [Redacted]

Address 2: [Redacted]

* City: [Redacted]

Home Phone: [Redacted]

Work Phone: [Redacted]

Fax Number: [Redacted]

Email Address: [Redacted]

RECEIVED
00 AUG 22 AM 11:01
OFFICE
DEFECTS INVESTIGATION

The Privacy Act prevents release of owner information without prior authorization.

Do you wish to request a mailed signature form, which will authorize NHTSA to provide a copy of the owner information along with the vehicle information contained in this report to the manufacturer of your vehicle?

Yes

Vehicle Information

17 digit Vehicle Identification Number (VIN): 1G4HR53L7PH504726
(Located under windshield on driver's side dashboard)

Customer Invoice
013065
06/28/2000

FIRESTONE TIRE & SERVICE CENTERS
215 ANOVER PK W
SEATTLE, WA. 98188

Service Advisor:
06 TL
206.248.3062

1993 BUICK LESABRE CUSTOM [GOLD]
Lic # [REDACTED] Vin #:
In: 06/28/00 3:03PM Mileage: 86,855
Out: 06/28/00 3:58PM

Store # 020974

RETAIL SALE

Description	Article Number	T#	Qty	Unit Price	Extended Price	T
FIRESTONE TIRE PACKAGE						13
REPLACE FRONT TIRES -RIM IN TRUNK			14			
FR440 P205/70R15 WS	085685	14	2	66.00	132.00	
DISCOUNT FOR FR440 P205/70R15 WS	7011090	14	-1	30.00	-30.00	
WHEEL BALANCE WEIGHT	7018708	14	2	1.99	3.98	
WHEEL BALANCE LABOR	7018716	14	2	6.00	12.00	
RUBBER VALVE STEM	7015040	14	2	3.00	6.00	
ROAD HAZARD WARRANTY	7040215	14	2	6.00	12.00	
DISPOSAL FEE	7075078	14	2	2.00	4.00	
TIRE INSTALLATION	7015016	14	2	N/C	N/C	
INSPECTION SERVICES						
COURTESY CHECK	7046930	14	1	N/C	N/C	

Technician: 14 JR THOMPSON

Payment History:

Visa 5044 152.67 225828
Total Tendered 152.67

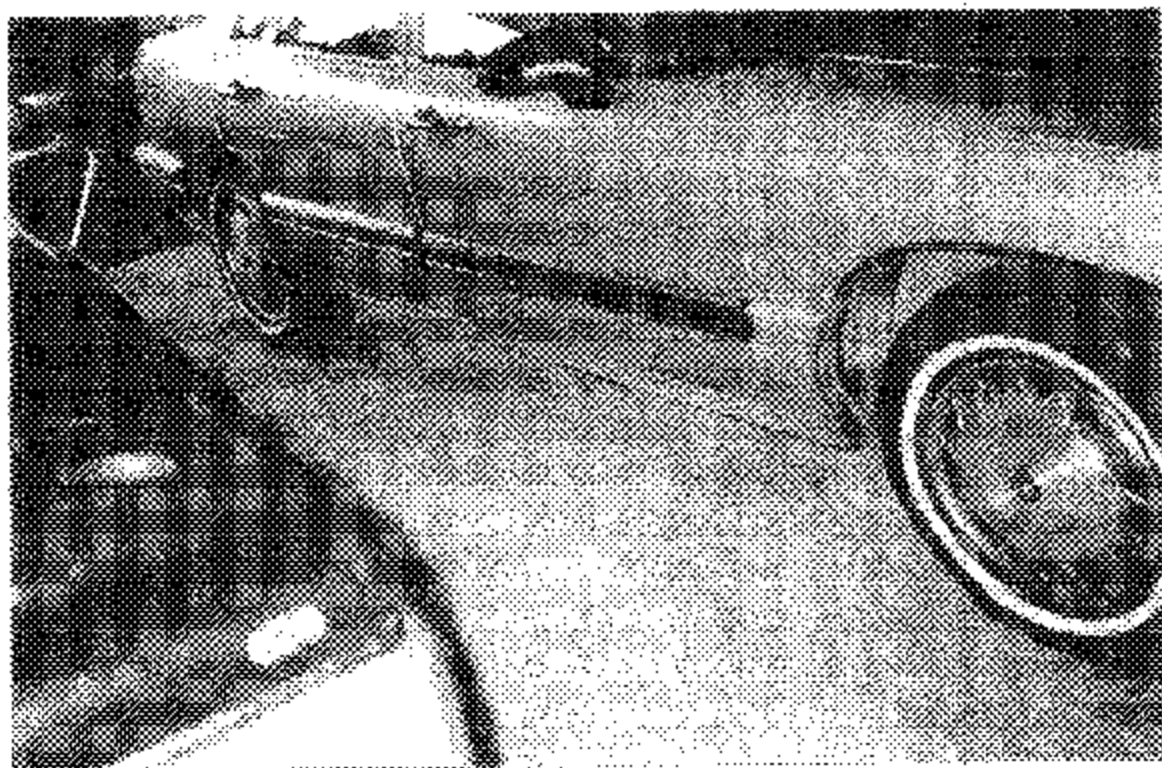
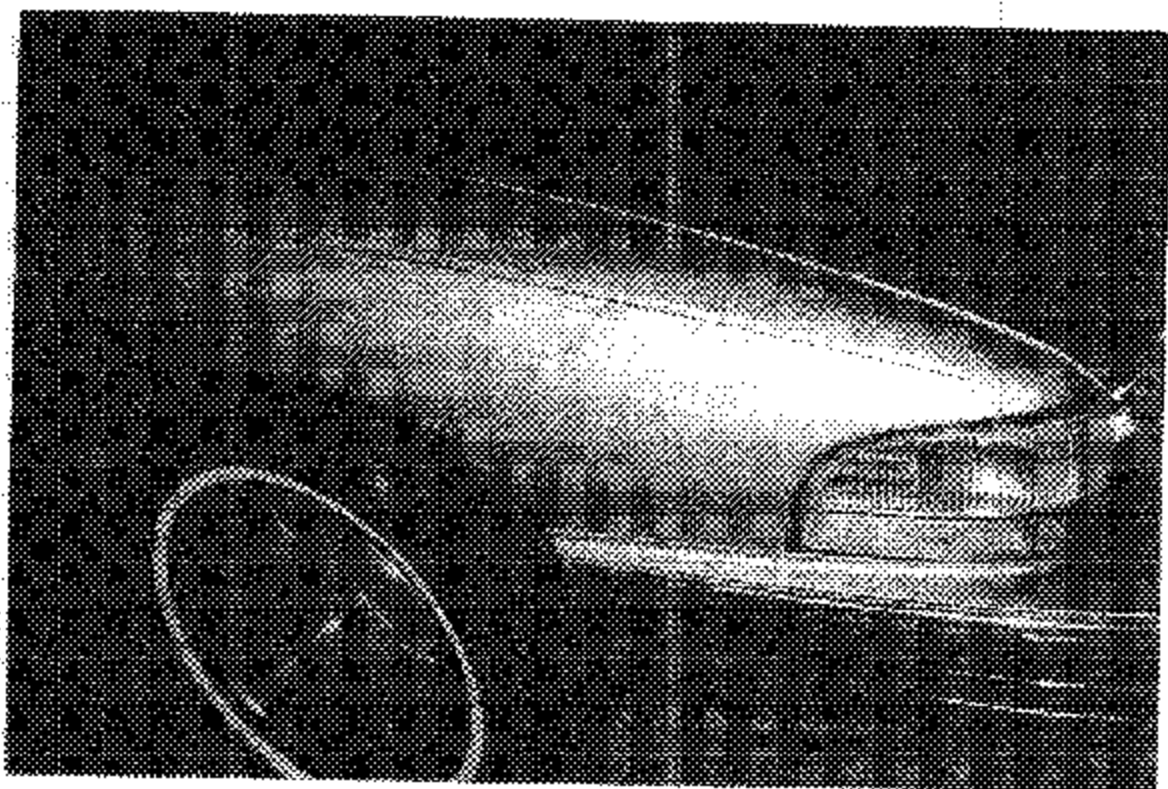
Summary:

Parts 12
Labor 1
Shop Supplies 1
Sub-Total 14
Tax 1
Total \$15

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

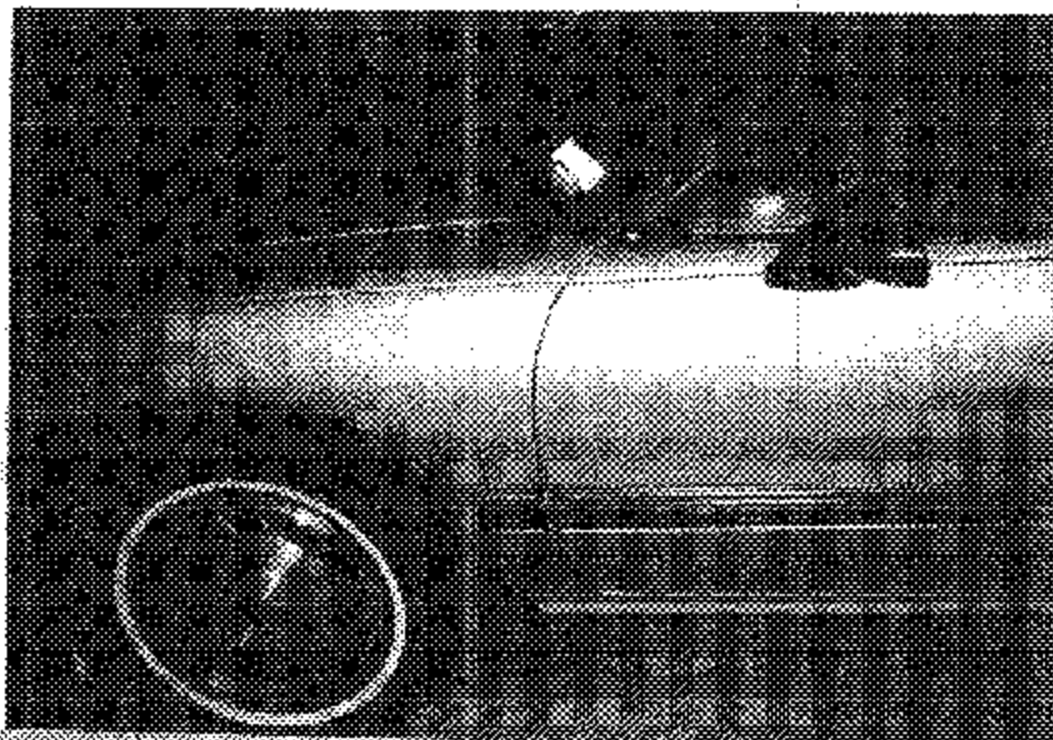
Customer Signature

All parts are new unless otherwise specified.

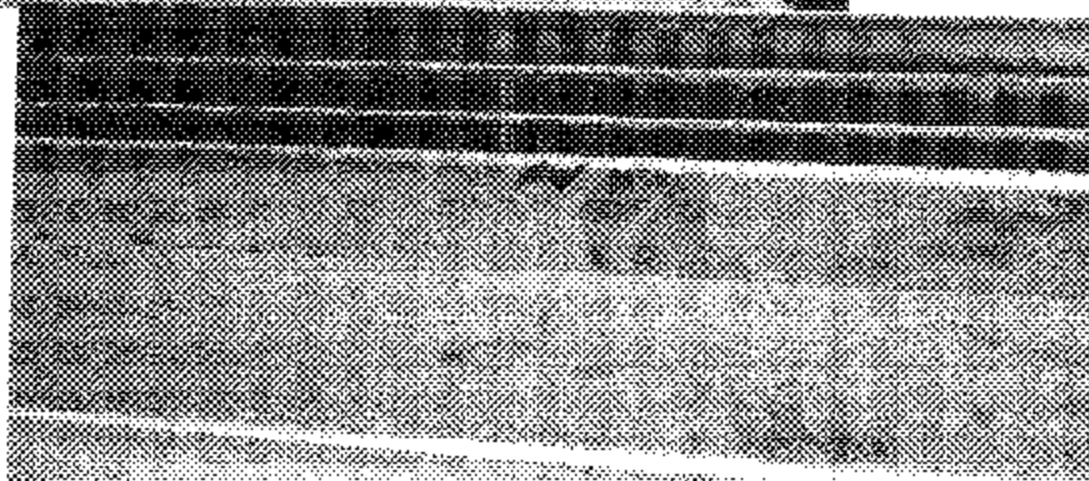
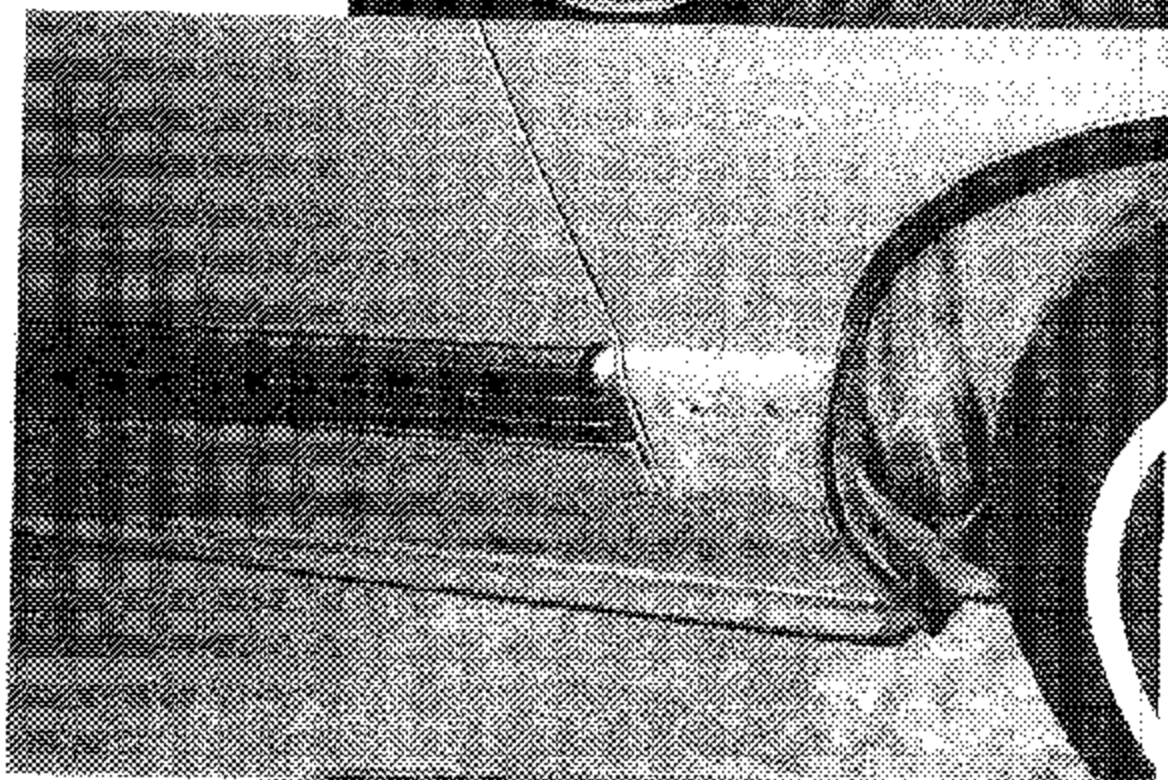


FRONT PASSENGER SIDE

DRIVER'S
SIDE



CLOSE-UP
PASSENGER
SIDE



August 15, 2000

To whom it may concern: On June 28, 2000 we were traveling down the I-5 freeway express lanes. Suddenly there was a loud noise and a lot of pieces of rubber flying all over. My husband managed to pull to the side of the highway. Upon checking, he found the tread had come off the right front passenger tire, on my 1993 Buick LeSabre. They were Atlas Pinnacle Tires P205/70R15. I do not know if these are any in the recall, but I would like to report this problem anyway. We were fortunate in that we stopped safely.

Enclosed you will find pictures of this. I could not believe such damage being done by a tread coming off. Also a copy of the invoice where we immediately got 2 new tires. We called AAA so if more info is needed perhaps they can supply it.

