

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

AUG 21 AM 10:50

Reference No.

553887

OWNER INFORMATION (Type or Print)

Name

State

City

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/17/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

1FTCR10U3NTAS7908

FORD

RANGER

92

Purchased Date

Dealer's Name

Engine Size

3.0

☐ Turbo

JUNE 22 1992

KLABEN FORD

(CID/CC/L)

☐ Diesel☒ New☐ Used

Dealer's City

KENT

State

OHIO

Zip Code

44240

No. Cylinders

6

☐ Gas☐ Fuel InjectionManufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

0492

☒ Manual☐ Deverside Air Bag☐ Motorbelt☒ Yes☐ Front☐ Cab☐ Spd Utility☐ 2-Door ☐ 4-Door☐ Automatic☐ Passenger Air Bag☐ 2-Point Belt☐ No☒ Rear☐ Van☒ Truck☐ Stationwagon☐ Minivan☐ Motorcycle☒ Pick Up Truck☐ Other☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

PART # E3T2 SA 306 B
FRONT SPRING UPPER SUPPORT

Location

☐ Left☒ Right

Failed Part(s)

☒ Original

Handicap Adaptive Equip

☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes☐ No

NHTSA Previously

Contacted?

☐ Yes☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Reported to Manufacturer

☒ Yes☐ No

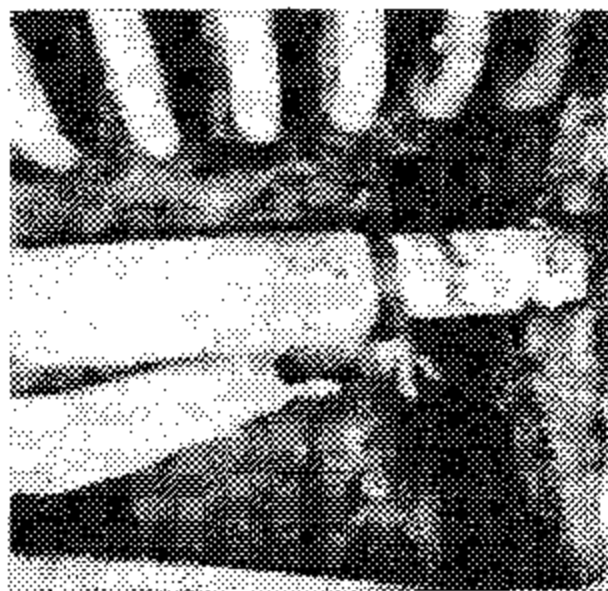
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

RIGHT FRONT UPPER SPRING SUPPORT - RUSTED THRU ALLOWING
 SPRING AND SHOCK TO SHIFT INWARD AND WEDGE AGAINST FRAME
 AND INNER FENDER - IF PART HAD SHIFTED OUTWARD IT WOULD HAVE
 CAUSED LOSS OF CONTROL AND AN ACCIDENT - TRUCK HAS
 86989 MILES ON IT - TRUCK IS NOT DRIVEN IN WINTER AND
 SUPPORT ON LEFT, DRIVERS SIDE LOOKS LIKE NEW - PHOTOS
 ENCLOSED - PART IS AVAILABLE FOR INSPECTION

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882



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