



# DOT Auto Safety Hotline Vehicle Owner's Questionnaire

**COPIED**  
REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: **00 AUG 15 AM 10:38**

**RECEIVED**

**POSTED**

Office of Investigation: **553670**

Reference No. **553670**

### OWNER INFORMATION (Type or Print)

Signature of Owner: \_\_\_\_\_ Date: **15 / 08 / 00**

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

### PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side): **1G1AY0784E514570Z**

Make: **CHEVROLET** Model: **CONVERTE** Year: **1984**

Purchased Date: **2 Jun 00** Dealer's Name: \_\_\_\_\_ Dealer's City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Engine Size (CID/CCL): **5.7** Turbo:  Diesel:  Gas:  Fuel Injection:

No. Cylinders: **6**

Manufacture Date (on driver's door or pillar): **7/84**

Transmission Type:  Manual  Automatic

Restraint System:  Driverside Air Bag  Motorized  Passengerside Air Bag  2-Point Belt  3-Point Belt

Cruise Control:  Yes  No

Drivetrain:  Front  Rear  4-Wheel

Vehicle Type:  Car  Sport Utility  Van  Truck  Minivan  Motorcycle  Other

Body Style:  2-Door  4-Door  Stationwagon  Pick Up Truck  Other

### FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): \_\_\_\_\_ Location:  Left  Right  Front  Rear

Failed Part(s):  Original  Replacement

Handicap Adaptive Equip:  Yes  No

### TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: \_\_\_\_\_ Tire Name: \_\_\_\_\_ Complete Tire Size: \_\_\_\_\_

No. of Failures: \_\_\_\_\_ Date(s) of Failure(s): \_\_\_\_\_ Mileage at Failure(s): \_\_\_\_\_ Vehicle Speed at Failure(s): \_\_\_\_\_

Failed Part(s) Available?  Yes  No

NHTSA Previously Contacted?  Yes  No

### APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash:  Yes  No

Fire:  Yes  No

Number of Persons Injured: \_\_\_\_\_

Number of Fatalities: \_\_\_\_\_

Reported to Manufacturer:  Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):

**THIS IS A COMPLAINT, IN THAT GM REFUSES TO PERFORM FACTORY SAFETY RECALLS ON MY CAR BECAUSE THEY ONLY MAINTAIN A COMPUTER BASED GM FACTORY RECALLS TO BE. THAT MEANS FOR AN 84 I AM OUT OF LUCK EVEN IF I HAVE ALL THE PAPERWORK TO PROVE THE CAR NEEDS IT AND THE ORIGINAL OWNER STATED HE HAD NO RECALLS DONE ON THE CAR. I HAVE CONTACTED GM SEVERAL TIMES AND THEY**

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 44 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

REFUSE TO PAY FOR THE WORK, BUT WOULD DO IT FOR ME IF I PAY FOR IT.

TO ME IT WOULD SEEM EASY TO ALLOW THE REPAIR TO HAPPEN, AND IF THEY DETERMINE THAT IT HAS BEEN DONE I WOULD BE GLADLY PAY FOR THE LABOR TO DETERMINE IT.

THERE ARE 5 SAFETY RECALLS ON MY CALTO DATE

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NSA-10.01 400 7th Street, SW Washington, DC 20590



Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (VQQ)



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration

www.nhtsa.dot.gov/online

March, 1985

Dear Chevrolet Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has determined that a defect which relates to motor vehicle safety exists in some 1984 Corvette models equipped with cruise control. The cruise control vacuum solenoid valves may malfunction at any time the engine is running and cruise control engaged, resulting in unexpected engine acceleration. Loss of accelerator control could result in a vehicle crash without prior warning. Should this condition occur, vehicle operators are being requested to apply and hold the service brakes, bringing the vehicle to a safe stop and turn the ignition off.

Please tape the cruise control switch in the "off" position, until you have had your cruise control system corrected.

Instructions to correct the cruise control system have been sent to your Chevrolet Dealer. Parts will be available approximately March 15, 1985. The labor time required to install and relocate a new cruise control servo is approximately one hour and fifteen minutes. Please ask your dealer if you wish to know how much additional time will be necessary to process your vehicle.

Your Chevrolet dealer is best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. However, if you take your vehicle to your Dealer on the agreed service date, and they do not remedy this condition on that date or within five days, we recommend you contact the nearest Chevrolet Zone Office, either in person or by telephone. The zone office will assist you and the dealer in getting your vehicle corrected. The locations and telephone numbers of the zone offices are listed in your Owner's Manual.

After contacting your dealer and the zone office, if you are still not satisfied that we have done our best to remedy this condition without charge within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590, or call 800-424-9393 (Washington, D.C. residents use 426-0123).

The enclosed owner reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the correction in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage paid owner reply card and returning it to us.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Chevrolet Motor Division  
General Motors Corporation

Enclosure

84722

October, 1985

Dear Chevrolet Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has determined that a defect which relates to Motor Vehicle Safety exists in some 1984 Chevrolet Corvettes models. Some 1984 Corvettes may experience loos of the wire snap rings that retain the differential cross shaft in its proper position in the rear axle differential case assembly. This may result in the differential cross shaft protruding out of the differential case assembly and contacting the carrier or pinion teeth, possibly locking up the rear wheels and resulting in a vehicle crash without prior warning.

To prevent this from occurring on your vehicle, please contact your Chevrolet Dealer to arrange a service date. The Dealer will install a rear axle differential cross shaft retention kit. This service will be completed for you at no charge.

Instructions for making this correction have been sent to your Chevrolet Dealer. It is estimated that parts will be available on October 1, 1985. The labor time necessary to install the rear axle differential cross shaft retention kit varies between 3 $\frac{1}{2}$  and 4 hours. Please ask your dealer if you wish to know how much additional time will be needed to process your vehicle.

Your Chevrolet Dealer is best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. However, if you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within five days, we recommend you contact the nearest Chevrolet Zone Office, either in person or by telephone. The Zone Office will assist you and the dealer in getting your vehicle corrected. The locations and telephone numbers of the Zone offices are listed in your Owner's Manual.

After contacting your dealer and the Zone Office, if you are still not satisfied the we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., S.W., Washington, D.C. 20590 or call 800-424-9393 (Washington, D.C. residents use 426-0123.)

The enclosed owner reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage paid owner reply card and returning it to us.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Chevrolet Motor Division  
GENERAL MOTORS CORPORATION

Enclosure

84C23

August, 1986

Dear Chevrolet Owner:

General Motors has determined some 1984-1985 Chevrolet Camaro and Monte Carlo models with 5.0L engines and some 1984-1985 Chevrolet Corvette models with 5.7L engines may exhibit declining ignition voltage of the high output ignition coil.

High ignition coil temperatures combined with the stress of higher voltage may break down the epoxy coating of the high output ignition coil secondary windings. Declining ignition voltage may lead to engine misfire, hesitation, sags or no re-start.

To correct this condition on your vehicle your dealer will replace the high output ignition coil and module. In addition, your dealer will revise the spark plug gap and install a spark plug gap revision label. These repairs will be performed at no charge to you.

If you have already encountered this condition and paid for all or part of the repair, you should contact your Chevrolet Dealer. When requesting reimbursement, you should present the dealer with your original paid receipt verifying expenses incurred for such repair.

Instructions for making this correction have been sent to your dealer. The labor time to perform this service is approximately one and one half (1½) hours. Please allow additional time for your dealer to process your vehicle.

The enclosed owner reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the correction to your vehicle in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage paid Owner Identification Reply Card and returning it to us so that we may update our records.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.

Chevrolet Motor Division  
GENERAL MOTORS CORPORATION

Enclosure

85C22