



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: _____

Office of Defects Investigation: **553643**

NOV 11 AM 10:46

Reference No. _____

DEFECTS INVESTIGATION

OWNER INFORMATION (Type or Print)

Name: _____

Street: _____

City: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 7/31/2000

PRODUCT INFORMATION

Vehicle Identification No. (VIN): JR3AA31C5S0044744 (Located at bottom of windshield on driver's side)

Make: Mitsubishi Model: MIRAGE Year: 1995

Purchased Date: _____ Dealer's Name: Mitsubishi of Lumberton Engine Size (CID/ODL): _____
 New Used Dealer's City: Lumberton State: N.C. Zip Code: 28358 No. Cylinders: 4
 Turbo Diesel Gas Fuel Injection

Manufacture Date (on driver's door or pillar): _____ Transmission Type: Manual Automatic
 Restraint System: Driver's Side Air Bag Motor Belt Passenger Side Air Bag 2-Point Belt 3-Point Belt
 Cruise Control: Yes No Drive Train: Front Rear 4-Wheel
 Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other
 Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): Passenger Restraints Interior Systems - Air Bags Driver's Side & Front Passenger Side Location: Left Right Front Rear
 Failed Part(s): Original Replacement Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____
 Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No Number of Persons Injured: 1 Number of Fatalities: 0 Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):

OWNER WAS DRIVING TO WORK - WAS INVOLVED IN A COLLISION IN WHICH VEHICLE HIT AN EMBANKMENT, BECAME AIRBORNE, CLIPPED END TO END AT LEAST 4 TIMES. AIR BAGS DID NOT DEPLOY UPON IMPACT. DRIVER REPORTED AN ACCIDENT - WAS TRANSPORTED BY EMERGENCY VEHICLE TO SOUTHEASTERN REGIONAL MEDICAL CENTER HOSPITAL IN LUMBERTON, UNSURE OF ALL INJURIES. HEAD TRAUMA INJURY - POSSIBLE BACK & NECK INJURIES. CONTACT HOSPITAL - IF POSSIBLE. SUSTAINED HEAD TRAUMA INJURY.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Possible Neck and Back Injuries. Vehicle which was purchased Brand New in 1995 was a Total Loss. Air Bags DID NOT Deploy, Neither on the Passenger's Side or the Driver's Side. Consumer was paying extra monies for the installation of air Bags that DID NOT Deploy upon impact with embankment/denswing crash. Air Bags NEVER Deployed!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NSA-10.01 400 7th Street, SW Washington, DC 20590

Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

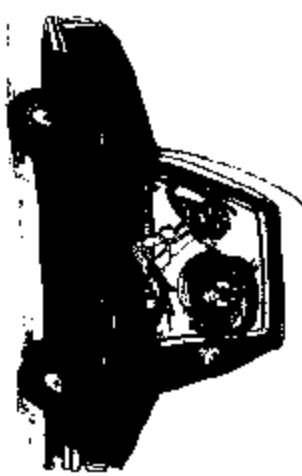
DASH 2 DOT

and dial toll free at

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