



US Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

00 AUG 11 AM 10:35

OFFICE
DEFECTS INVESTIGATION

553639

Od
rt
od
lir
Reference No.

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Street [REDACTED]
City [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/5/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits)		(Located at bottom of windshield on driver's side)		Make	Model	Year
2MECM74W1RX616067				MERCURY	MARQUIS	1994
Purchased Date 1-13-94	Dealer's Name PORT LINCOLN MOTORS			Engine Size (CID/CCL)	8	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☐ Used	Dealer's City ROSLYN	State NY	Zip Code	No. Cylinders	8	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
Manufacture Date (on driver's door or pillar)	Transmission Type ☒ Manual ☐ Automatic	Restraint System ☒ Driverside Air Bag ☒ Passengerside Air Bag ☐ 3-Point Belt	☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Minivan ☐ Motorcycle ☐ Other
				Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) WIND SHIELD WIPER MOTOR	Location ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
--	---	--	---

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer ☐ Yes ☐ No
---	--	---------------------------	----------------------	--

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

WIND SHIELD WIPER MOTOR, FAILED TO RETURN TO DOWN POSITION WHEN SHUT OFF, WOULD STAY STRAIGHT UP AND BLOCK VISION. THE IRONIC THING ABOUT THIS I OWNED 2 OTHER MERCURY'S, 88 COUGAR, & 88 GRAM MARQUIS AND HAD THE SAME PROBLEM WITH THEM. SO I CAN SEE HOW THE FORD MOTOR CO. IS NOT AWARE OF THIS, I'M SURE I'M NOT THE ONLY ONE THIS HAPPENED TO...

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE BAD PART OF THIS IS IT COST ME \$230.00
TO HAVE THE MOTOR REPLACED

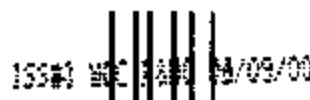
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

**QUESTIONNAIRE
(V00)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline