

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

POSTED

FOR AGENCY USE ONLY	
Date Received	QC'd RECEIVED 00 AUG 11 AM 10:33
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Reference No.	553638
OFFICE DEFECTS INVESTIGATION	
Daytime Telephone Number	

OWNER INFORMATION (Type or Print)

Name	[REDACTED]
Street	[REDACTED]
City	[REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 08 / 07 / 2000

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits) 2 F A P P 7 3 W 8 Y X 1 8 8 9 7 7		Make Ford	Model Crown Victoria	Year 2000
Purchased Date May 26, 2000	Dealer's Name Clermont, Fl.	Engine Size (CID/CCL) 4.6	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection	
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's City Rolling Hills Ford	State FL	Zip Code 34711	No. Cylinders V8
Manufacture Date (on driver's door or plate)	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input checked="" type="checkbox"/> Driverside Air Bag <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Passengerside Air Bag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> 3-Point Belt	Crutae Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4 Wheel
Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other		Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement	Handicap Adaptive Equip <input type="checkbox"/> Yes <input type="checkbox"/> No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand Firestone	Tire Name Affinity	Complete Tire Size 225-60R-16
No. of Failures 4	Date(s) of Failure(s) July 12, 2000	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Mileage at Failure(s) 2510	Vehicle Speed at Failure(s):	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured None	Number of Fatalities None	Reported to Manufacturer <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

There was vibration in the front end of the vehicle. The Ford dealer
~~xxxxxxx~~ balanced the tires and informed, they were having many problems with
 Firestone tires and the tires were out of round.

A firestone dealer inspected the tires and determined there was serious
 'run out' and the tires were then replaced with new ones.

The Ford dealer has ordered four new rims to replace the original one's.

Could the Affinity tire present a serious hazard to myself or other
 drivers? Please Advise.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.