



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Off. or _____
or dt. _____
up. ltr. _____

10 AUG -7 PM 2:28

Reference No.

OWNER INFORMATION (Type or Print)

OFFICE
DEFECTS INVESTIGATION

553557

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/11/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 2 F M D 4 5 1 U I W B A 9 4 4 6 8		Make 1998		Model FORD		Year 1998	
Purchased Date AUG 97		Dealer's Name GOOD BROS		Engine Size (CID/CC/L) No. Cylinders 6		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☒ New ☐ Used Manufacturer Date (on driver's door or pillar) 4/97		Dealer's City RANDOLPH		State MA		Zip Code	
Transmission Type ☐ Manual ☒ Automatic		Restraint System ☒ Driver's Air Bag ☐ Motorist ☒ Passenger's Air Bag ☐ 2-Point Belt ☐ 3-Point Belt		Cruise Control ☐ Yes ☒ No		Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	
Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other					

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) TRANSMISSION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available? ☒ Yes ☐ No
	Mileage at Failure(s)	NHTSA Previously Contacted? ☐ Yes ☒ No
	Vehicle Speed at Failure(s)	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

TRANSMISSIONS FELL APART

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882