



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

PC'd
Copied
Reference No.

RECEIVED

00 AUG -7 AM 10:51

DEFECTS INV

553541

Daytime Telephone Number

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

6/16/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits)		Make DODGE		Model RAM 4x4		Year 99	
Purchased Date OCT 98		Dealer's Name JOHN COLONE DODGE		Engine Size (CID/CC/L) 360		☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☐ Used		Dealer's City PICKNEY		State MI		Zip Code	
Manufacture Date (on driver's door or pillar)		Transmission Type ☐ Manual ☒ Automatic		Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☒ 4-Point Belt		Cruise Control ☒ Yes ☐ No	
				Drivetrain ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utility ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
						Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other	

CUMMINS DIESEL
PART NO. 3946151
FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) PUMP - FUEL TRANSFER	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?
	Mileage at Failure(s)	☐ Yes ☐ No
	Vehicle Speed at Failure(s)	NHTSA Previously Contacted?
		☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

THIS ELECTRIC FUEL PUMP WAS DESIGNED/MFG'D WITHOUT ANY WEATHER PROTECT TO POWER LEADS (12VDC). POWER WIRE CORRODED AND FELL OFF DISABLING PUMP. WIRE CAME OFF IN MY DRIVEWAY. ~~HOWEVER~~ HOWEVER COULD HAVE SPARKED FUEL IN A COLLISION. NEW REPLACEMENT PART TOTALLY DIFFERENT; ELECTRICAL CONNECTOR WEATHER-PROOF—NO EXPOSED WIRES. CHRYSLER REFUSED TO ACCEPT ANY RESPONSIBILITY EVEN AFTER OFFERING TO SEND DEFECTIVE PART FOR INSPECTION. I HAVE 10+ YEARS AS AUTOMOTIVE ENGINEER, AND THIS PART IS IN NO WAY ACCEPTABLE FOR USE ON A VEHICLE—PROBABLY INTENDED FOR HEAVY, OFF-ROAD EQUIPMENT.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882