



U.S. Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED
7/28/99 AM 9:32

OFFICE DEFECTS INVESTIGATION

REFERENCE NO.
553536

DAY TIME TELEPHONE

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OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS
[Redacted]
Orlando NY 11203

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER [Redacted] DATE 7/28/00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. *
VEHICLE MAKE LEXUS
VEHICLE MODEL GS300
MODEL YEAR 93

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE
CURRENT ODOMETER READING 96700
DATE PURCHASED 11/97
DEALER'S NAME, CITY & STATE
ENGINE SIZE (CID/CC/L) NO. CYLINDERS 6
 TURBO
 DIESEL
 GAS
 FUEL INJECTN

TRANSMISSION TYPE AUTOMATIC
ANTILOCK BRAKES YES
RESTRAINT SYSTEM DRIVERSIDE AIRBAG MOTORBELT
 PASSENGERSIDE AIRBAG
 3-POINT BELT 2-POINT BELT
CRUISE CONTROL YES
DRIVETRAIN REAR
BODY STYLE STAWAG 4 DR 2 DR
HATCH BK
VAN
PK UP TRK
OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT STEERING
PART NAME(S)
LOCATION LEFT FRONT RIGHT REAR
FAILED PART(S) ORIGINAL REPLACEMENT
NO. OF FAILURES
DATE(S) OF FAILURE(S) 11/97
MILEAGE AT FAILURE(S) 70,000
VEHICLE SPEED AT FAILURE(S)
MANUFACTURER CONTACTED YES NO
NHTSA PREVIOUSLY CONTACTED YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO
FIRE YES NO
NUMBER PERSONS INJURED
NUMBER OF FATALITIES
PROPERTY DAMAGE EST\$
POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(ES)

In warm weather steering will makes a grinding noise, possibly affecting the performance of steering

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 95-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.