



U.S. Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE

POSTED **COPIED**
OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-388-0123

FOR AGENCY USE ONLY

DATE RECEIVED

00 AUG -1 PM 3:09

OFFICE DEFECTS INVESTIGATION

553351

DAY TIME TELEPHONE

REFERENCE NO

OWNER INFORMATION (TYPE OR PRINT)

NAME AND ADDRESS
[Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 7/25/00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.* 2T1BR12E1W0101205		VEHICLE MAKE TOYATA	VEHICLE MODEL 4DR SEDAN COROLLA	MODEL YEAR 98
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE				
CURRENT ODOMETER READING 23000	DATE PURCHASED 8/17/98	DEALER'S NAME, CITY & STATE TOYATA ON BEECHMONT CINCINNATI OHIO		ENGINE SIZE (CID/CCA) NO. CYLINDERS
TRANSMISSION TYPE <input type="checkbox"/> MANUAL <input checked="" type="checkbox"/> AUTOMATIC	ANTILOCK BRAKES <input type="checkbox"/> YES <input type="checkbox"/> NO	RESTRAINT SYSTEM <input checked="" type="checkbox"/> DRIVERSIDE AIRBAG <input checked="" type="checkbox"/> PASSENGERSIDE AIRBAG <input type="checkbox"/> 3-POINT BELT	MOTORBELT <input type="checkbox"/> 2-POINT BELT	CRUISE CONTROL <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
		DRIVETRAIN <input type="checkbox"/> FRONT <input type="checkbox"/> REAR <input type="checkbox"/> 4-WHEEL	BODY STYLE STAWAG 4 DR <input checked="" type="checkbox"/> 2 DR	
		HATCH BK VAN PK UP TRK OTHER		

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT	PART NAME(S)	LOCATION	FAILED PART(S)
		<input type="checkbox"/> LEFT FRONT <input type="checkbox"/> RIGHT REAR	<input checked="" type="checkbox"/> ORIGINAL <input type="checkbox"/> REPLACEMENT
NO. OF FAILURES 3	DATE(S) OF FAILURE(S) Nov, 98, to 00 4 doors leak when it rains	MILEAGE AT FAILURE(S)	VEHICLE SPEED AT FAILURE(S)
		MANUFACTURER CONTACTED <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	NHTSA PREVIOUSLY CONTACTED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT <input type="checkbox"/> YES <input type="checkbox"/> NO	FIRE <input type="checkbox"/> YES <input type="checkbox"/> NO	NUMBER PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE ESTS	POLICE REPORTED <input type="checkbox"/> YES <input type="checkbox"/> NO
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NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

When it rains the doors at bottoms leak water. Corolla taken to dealer 3 times and cannot be fixed, supervisor looked at all the new Toyotas and they all leaked when it rains. Conclusion nothing can be done! (Terrible)

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-578

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action