



US Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE
NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

POSTED
COPIED

FOR AGENCY USE ONLY

DATE RECEIVED

00 AUG - 1 PH 2:54

cc. _____
cc. _____
up. ltr _____
REFERENCE NO.

OWNER INFORMATION (TYPE OR PRINT)

OFFICE DEFECTS INVESTIGATION

553346

DAY TIME TELEPHONE NO. (AREA CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 6-9-2000

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.: 1XKWD89X5YR844850 VEHICLE MAKE: Kenworth VEHICLE MODEL: W900B MODEL YEAR: 2000
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING: 96698 DATE PURCHASED: 8-19-99 DEALER'S NAME, CITY & STATE: KENWORTH OF ST LOUIS FENTON, MO ENGINE SIZE ^{HP} (CID/CYL): 45.0 NO. CYLINDERS: 6
 TURBO DIESEL GAS FUEL INJECTN

TRANSMISSION TYPE: MANUAL AUTOMATIC
ANTILOCK BRAKES: YES NO
RESTRAINT SYSTEM: DRIVERSIDE AIRBAG MOTORBELT PASSENGERSIDE AIRBAG 3-POINT BELT 2-POINT BELT
CRUISE CONTROL: YES NO
DRIVETRAIN: FRONT REAR 4-WHEEL
BODY STYLE: STAWAG: _____ HATCH BK: _____
4 DR: _____ VAN: _____
2 DR: _____ PK UP TRK: _____
OTHER: ROAD TRACTOR

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT	PART NAME(S)	LOCATION		FAILED PART(S)	
		<input type="checkbox"/> LEFT FRONT	<input type="checkbox"/> RIGHT REAR	<input type="checkbox"/> ORIGINAL	<input type="checkbox"/> REPLACEMENT
NO. OF FAILURES	DATE(S) OF FAILURE(S)	MANUFACTURER CONTACTED		NHTSA PREVIOUSLY CONTACTED	
	MILEAGE AT FAILURE(S)	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
	VEHICLE SPEED AT FAILURE(S)				

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: YES NO
FIRE: YES NO
NUMBER PERSONS INJURED: _____ NUMBER OF FATALITIES: _____
PROPERTY DAMAGE ESTS: _____ POLICE REPORTED: YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

THIS TRUCK HAS HAD A VIBRATION FROM THE TIME OF PURCHASE. IT SHAKES EVERYTHING ON THE TRUCK WE HAVE HAD IT TO THE DEALER SO MANY TIMES, IT'S HAD TO COURT FOR THIS SAME PROBLEM. THEY DONOT KNOW WHAT IS CAUSING THIS VIBRATION WHICH SHAKES BOLTS LOOSE. WE ARE AFRAID IT IS GOING TO CAUSE AN ACCIDENT IF IT SHAKES SOMETHING LOOSE. KENWORTH NOW SAYS THEY HAVE DONE ALL THEY CAN DO, EVEN THOUGH THEY STILL HAVE NOT DISAPPOINTED THE PROBLEM. MY HUSBAND IS IN THIS TRUCK ALMOST EVERY DAY

CONTINUE ON BACK IF NEEDED

The Privacy Act of '874
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

