

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration**Posted**

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECT

1-888-DASH-2-DOT

1-888-327-4236

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

Date Received

00 AUG -1 AM 11:01

OFFICE

DEFECTS INVESTIGATION

Reference No.

553336**OWNER INFORMATION (Type or Print)**

Name

Street

City

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

7/25/00

VEHICLE INFORMATIONVehicle Ident. No. (VIN)
(17 Digits)(Located at bottom of
windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

1G4BT52P5RR411650

BUICK

ROAD
MASTER

1994

48725

Purchased Date

7-11-98

Dealer's Name

MORRISTOWN FORD

Engine Size
(CID/CC/L)

350

☐ Turbo
☐ Diesel
☐ Gas☐ New ☒ Used

Dealer's City

MORRISTOWN

State

TN

Zip Code

37813

No. Cylinders

8

☒ Fuel Injection

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ Driverside Airbag ☐ Motorbelt
☒ Passengerside Airbag ☐ 2-Point Belt
☒ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☒ Car ☐ Sport Ult.☐ Van ☐ Truck☐ Minivan ☐ Motorcycle☐ Other

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component

Part Name(s)

BATTERY TERMINAL ON FUSE BOX
UNDER HOOD

Location

☐ Left☒ Front☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No. of Failures

4

Date(s) of Failure(s)

7/98 / 3/99 / 4/00 - 3 TIMES

Mileage at Failure(s)

37769 / 42683 / 46626

Vehicle Speed at Failure(s)

70 / 70 / 60

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☒ No**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number Persons Injured

6

Number of Fatalities

6

Estimated Property Damage

\$ NONE

Reported to Police

☐ Yes☒ No**INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)**

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).

Note: This information not required for normal operation tires.

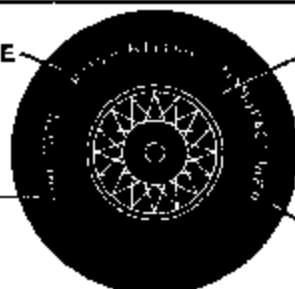
DOT

Manufacturer

Tire Name

Complete Tire Size

TIRE SIZE

TIRE
NAMETIRE
MANUFACTURER**U.S. DOT safety standard code**

The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

AS TERMINAL GETS HOT, POWER IS LOST
IMMEDIATELY - LEAVES NO LIGHTS, ENGINE IS DEAD
NO POWER STEERING NO POWER BRAKES.
COULD CAUSE TERRIBLE ACCIDENT ON
FREEWAY DUE TO NO WARNING OF TERMINAL
GETTING HOT.

U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/notline>