



Posted

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTION
 NATIONWIDE 1-800-424-9383
 DC METRO AREA 202-366-0123

COPIED

FOR AGENCY USE ONLY

DATE RECEIVED
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US Department of Transportation
 National Highway Traffic Safety Administration

REFERENCE NO.

OWNER INFORMATION (TYPE OR PRINT)

NAME [REDACTED]

OFFICE DEFECTS INVESTIGATION

553249

DAY TIME TELEPHONE NO. (AREA CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER [REDACTED] DATE 7/20/00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.: 2MELM75W6VX713449
 VEHICLE MAKE: Ford
 VEHICLE MODEL: Mercury Mercuris
 MODEL YEAR: 1997

CURRENT ODOMETER READING: 16000
 DATE PURCHASED: 10/97
 DEALER'S NAME, CITY & STATE: Palm Beach Living Property
 ENGINE SIZE (CID/CC/L): 4.6L 4.6L
 NO. CYLINDERS: 8
 TURBO
 DIESEL
 GAS
 FUEL INJECTN

TRANSMISSION TYPE: AUTOMATIC
 ANTILOCK BRAKES: YES
 RESTRAINT SYSTEM: DRIVERSIDE AIRBAG, PASSENGERSIDE AIRBAG, 3-POINT BELT
 CRUISE CONTROL: YES
 DRIVETRAIN: REAR
 BODY STYLE: STAWAG 4 DR, HATCH BK

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT	PART NAME(S)	LOCATION	FAILED PART(S)
steering	steering loose	<input type="checkbox"/> LEFT FRONT, <input type="checkbox"/> RIGHT REAR	<input type="checkbox"/> ORIGINAL, <input type="checkbox"/> REPLACEMENT
NO OF FAILURES: complete	DATE(S) OF FAILURE(S): since purchase	MILEAGE AT FAILURE(S): 1400 or when bought	MANUFACTURER CONTACTED: <input checked="" type="checkbox"/> YES, <input type="checkbox"/> NO
	VEHICLE SPEED AT FAILURE(S): all speeds		NHTSA PREVIOUSLY CONTACTED: <input type="checkbox"/> YES, <input checked="" type="checkbox"/> NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: YES, NO
 FIRE: YES, NO
 NUMBER PERSONS INJURED: _____
 NUMBER OF FATALITIES: _____
 PROPERTY DAMAGE ESTS: _____
 POLICE REPORTED: YES, NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

CAR WANDERS ON ROAD. EXCESSIVE wheel motion to guide car. CAR wanders depending on ROAD SURFACE, WIND, TRUCK PRESENCE, OTHER car movement. CONTROL IS SLIPPY & cannot be adjusted according to FORD Mechanics. HAVE BEEN BACK TO shop 9-5 times

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579
 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

