



US Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od. or

Est.

Od. or

Est.

Od. or

Est.

Reference No.

00 JUL 21 AM 10:09

OFFICE
DEFECTS INVESTIG

553134

OWNER INFORMATION (Type or Print)

Name

Street

City

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

7/12/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

2B3HD56J5XH586867

DODGE

INTREPID

99

Purchase Date

11/2/98

Dealer's Name

GLADSTONE DODGE

Dealer's City

K.C., MO

State

Zip Code

64118

Engine Size

(CID/COIL) 3.2

No. Cylinders 6

☐ Turbo☐ Diesel☒ Gas☐ Fuel InjectionManufacture Date
(on driver's door or pillar)

Transmission Type

☐ Manual☒ Automatic

Restraint System

☒ Driver's Air Bag☐ Motorbell☐ Passenger's Air Bag☐ 2-Point Belt☐ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Other☐ Sport Utility☐ Truck☐ Minivan☐ Motorcycle

Body Style

☐ 2-Door☐ Stationwagon☐ Pick Up Truck☐ Other☒ 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

DRIVERS SEAT

Location

☒ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☒ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes☐ No

NHTSA Previously

Contacted?

☐ Yes☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Reported to Manufacturer

☐ Yes☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

4/19/99 + 6/30/00 I WAS DRIVING ON AN INTERSTATE HWY WHEN THE BACK OF THE DRIVERS SEAT COLLAPSED AND LAYED ON THE REAR SEAT. THIS SUDDEN LOSS OF BACK SUPPORT CAUSED ME TO FALL BACK AND LET GO OF THE STEERING WHEEL BOTH TIMES. FORTUNATELY I WAS ABLE TO GRAB THE WHEEL + PULL MYSELF UP WITHOUT GOING INTO THE DITCH. IN BOTH INSTANCES NO CARS WERE AROUND ME AS I WAS SWERVING FROM LANE TO LANE AT 65-70 MPH.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882



RAYTOWN DODGE COMPANY

10000 East State Route 660 (Raytown Road & State 660)

737-2500

RAYTOWN, MISSOURI 64138-1897



ORDER #1349	NAME TIMOTHY JONES	AGE 14	SEX M	DOB 05/28/89
	ADDRESS 841XHS	CITY RAYTOWN	STATE MO	ZIP 64138
	VEHICLE # 283H05615XHL586867			
	VEHICLE TYPE 89 DODGE INTREPID 4DR SUN ES			
	DATE 05/24/99			

LABOR & PARTS

J# 1 3000201

AUTO TRANS CONCERN

TECH(S):205

WARRANTY

DOES NOT SHIFT PROPERLY
STICKING VALVES IN VALVE BODY
R&R VALVE BODY CLEANED & FREE UP STICKING VALVES
21550023 .5 21950152 .7 21950157 .1.8

PARTS

QTY	PP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	531450-AA	AUTO TRANS 403018	
JOB # 1	4796730	FILTR PKG T 211700	
JOB # 1	501264-AA	SEALER RTV 1091013	
JOB # 1	480638-AD	WHEEL TRAK 8035028	

JOB # 1 TOTAL PARTS

JOB # 1 TOTAL LABOR & PARTS

J# 2+300CZZ

AUTO TRANS CONCERN

TECH(S):205

WARRANTY

DOES NOT SHIFT PROPERLY
R&R VALVE BODY
REPLACED TON AND TEST DROVE FIVE TIMES AFTER WORKS GREAT
08190501 .5 .07

PARTS

QTY	PP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2			

JOB # 2 TOTAL LABOR & PARTS

SUBLET

JOB # 1 1-1 VENDOR INV# INV DATE DESCRIPTION

502539 05/28/99 RENTAL

OTA - \$19.18

WARRANTY

TOTALS

* [] CASH [] CHECK [] NO. []
* [] VISA [] MASTERCARD [] DISCOVER
* [] AMEX XPRESS [] OTHER [] CHARGE
* PYMT REC'D DATE 5/28/99 REC'D BY []

THANK YOU FOR YOUR BUSINESS!!

TOTAL LABOR 0.00
TOTAL PARTS 0.00
TOTAL SUBLET 0.00
TOTAL MISC CHG 0.00
TOTAL MISC OTS 0.00
TOTAL TAX 0.00
TOTAL INVOICE 0.00

CUSTOMER SIGNATURE



RAYTOWN DODGE COMPANY

10000 East State Route 350 (Raytown Road & State 350)

737-2500

RAYTOWN, MISSOURI 64133-1801



CUSTOMER NO.	1348	BUYER	111	DEALER NO.	160	DATE	04/10/01
VEHICLE MAKE				1-841XHG	36850	G1E	
99 DODGE INTREPID/4DR SON ES				SALES TAX			
283H058J5XH586867				PR. INCL. ON DATE			
SALES TAX				87.10/00			

LABOR & PARTS

JOB # 1 6000210

SEATS
LEFT FRONT SEAT BACK BROKEN
PARTS HERE
REPLACED SEAT BACK
23136003 .9 11

TECH(S):129

WARRANTY

PARTS
JOB # 1

QTY: 1 PP-NUMBER: 5027859 AA

DESCRIPTION: ADJUSTER PL 25064700

UNIT PRICE:

JOB # 1 TOTAL PARTS

WARRANTY

0.00

JOB # 2 TOTAL LABOR & PARTS

0.00

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER EXPRESS [] OTHER [] *
* PYMT REC'D DATE: / / REC'D BY: *

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

RAYTOWN DODGE COMPANY hereby warrants that the parts and labor are those specified on the invoice. The customer hereby accepts the warranty and expressly disclaims all warranties, either expressed or implied, including any implied warranty of fitness or fitness for a particular purpose, and the seller, Raytown Dodge Company, neither assumes nor warrants that the person to whom the parts and labor are sold is a qualified person to use them.

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL C.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DTSC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00