



US Department
of Transportation
National Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9333
DC METRO AREA 202-368-0123

COPIED

FOR AGENCY USE ONLY
RECEIVED
DATE RECEIVED

00 JUL 20 AM 7:53

OFFICE

DEPT'S INVESTIGATION

cc. or
a. cl
d. n
up. hr

REFERENCE NO.

553122

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS

DAY TIME TELEPHONE NO. (AREA CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. *

4V4WD BRH2TN730152

VEHICLE MAKE

VOLVO.

VEHICLE MODEL

W1A64TES

MODEL YEAR

1996

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

473000

DATE

PURCHASED

☒ NEW ☐ USED

DEALER'S NAME, CITY & STATE

GENERAL TRUCK SALES,
MEMPHIS, TN.

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS

☐ TURBO
☐ DIESEL
☐ GAS
☐ FUEL INJECTION

TRANSMISSION TYPE

☐ MANUAL
☐ AUTOMATIC

ANTILOCK BRAKES

☐ YES
☐ NO

RESTRAINT SYSTEM

☐ DRIVERSIDE AIRBAG ☐ MOTORBELT
☐ PASSENGERSIDE AIRBAG
☐ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☐ YES
☐ NO

DRIVETRAIN

☐ FRONT
☐ REAR
☐ 4-WHEEL

BODY STYLE

STAWAG ☐ HATCH BK
4 DR ☐ VAN
5 DR ☐ PK UP TRK
OTHER ☐

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

STEER TIRES

PART NAME(S)

LOCATION

☐ LEFT FRONT ☐ RIGHT REAR

FAILED PART(S)

☐ ORIGINAL REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER CONTACTED

☐ YES ☐ NO

NHTSA PREVIOUSLY CONTACTED

☐ YES ☐ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE ESTS

POLICE REPORTED

☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

FIVE SETS OF STEER TIRES HAVE BEEN REPLACED
~~STEER~~ IN 473,000 MILES. AT 95,944 FRONT END
COMPLETELY OVERHAULED.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.