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U.S. Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE

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VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 366-0123

00 JUL 19 PM 3:33

553121

OWNER INFORMATION (TYPE OR NAME)

LAST NAME: [REDACTED] FIRST NAME & MIDDLE INITIAL: [REDACTED] TELEPHONE NO. (Area Code): [REDACTED]
ST: [REDACTED]

SIGNATURE OF OWNER: [REDACTED] DATE: 7/10/00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.: 483BHL652Y763321 VEHICLE MAKE & MODEL: Subaru Outback MODEL YEAR: 2000

CURRENT ODOMETER READING: 3150 DATE PURCHASED: Feb 00 DEALER'S NAME, CITY, & STATE: Hatfield Cols., Oh. ENGINE SIZE (CID/CC/LI): 4 NO. CYLINDERS: 4 TURBO: DIESEL: GAS: FUEL INJECTED:

TRANSMISSION TYPE: MANUAL AUTOMATIC CRUISE CONTROL: Yes No POWER STEERING: Yes No POWER BRAKES: Yes No AIR CONDITIONED: Yes No BODY STYLE: STAVAG 4 DR 2 DR HATCH BK: VAN: PK LIP TRK: OTHER:

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT/PART NAME(S): Seat belt LOCATION: Left Right Front Rear FAILED PART(S): ORIGINAL REPLACEMENT

NO. OF FAILURES: _____ DATE(S) OF FAILURE(S): _____ MILEAGE(S) AT FAILURE(S): _____ VEHICLE SPEED AT FAILURE(S): _____ MANUFACTURER CONTACTED: YES NO NHTSA PREVIOUSLY CONTACTED: YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: YES NO FIRE: YES NO NUMBER PERSONS INJURED: _____ NUMBER OF FATALITIES: _____ PROPERTY DAMAGE (Est.): \$ _____ POLICE REPORT FILED: YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

I am short + heavy and have to move driver's seat up + forward. If I do so (so I can reach accelerator + brake pedal) the seat belt (pulled out to the max) is so tight, I can hardly move. Hatfield tells me they can't do a thing + if I do anything they will not be responsible - ^{seriously} they say someone can add 5" to the seat belt so I can wear a coat in winter and drive so I will not feel I'm being asphyxiated!

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA

in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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