

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

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Date Received

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Reference No.

**OFFICE
DEFECTS INVEST****553115****OWNER INFORMATION (Type or Print)**
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 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/13/2000

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits)		(Located at bottom of windshield on driver's side)		Make	Model	Year
1 F T D E 1 4 N O N H A 9 8 1 7 7				Ford	150 E Conclive VAN	1992
Purchased Date	Dealer's Name			Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	Dealer's City			State	Zip Code	No. Cylinders
Manufacture Date (on driver's door or pillar)	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbell ☐ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☐ Yes ☐ No	Drivetrain ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utility ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured None	Number of Fatalities None	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Letter Attached

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7882

The following is a narrative description of the enclosed
Vehicle owners questionnaire.

Vehicle Condition: My Van was in showroom condition throughout. the engine was in
flawless running condition and all components under the hood were white
gloss clean and free of combustible contaminants. the vehicle had a major
tune up and passed strict California smog emission testing as required by
California state law by certified mechanic.

What Happened: While seated in my van with ignition switch on off position sorting out going
mail and writing checks for approx. 5 minutes, I departed my van
long enough to purchase stamps and deposit mail in mail box.
Upon my return, I observed smoke from around driver side of
windshield. I opened hood to find a flame at rear of engine on
~~driver side~~ the engine compartment and all contained there in were
destroyed before fire department could extinguish.

Action Taken: I called FMC in Detroit Michigan and disclosed the above incident
with Mr. Crook, Public relations representative. I informed him of
the exceptional care my van received since new. in most cases, the
maintenance exceeded manufactures specifications and at no time
ever suffered neglect. since the fire was due to that which I had
no control, I felt FMC was responsible for replacement or
restoration of my van to its original condition. Mr. Crook said,
"I'll see what I can do."

Action by FMC: None! - My file shows exhibits of approx 6 long distance calls
to FMC, Detroit Michigan answering machine & one Certified
US mail letter of the above incident with out the courtesy of a
further response.

FMC Violation: According to Black's Law FMC is in violation of several statutes
of the law of Estoppel as well as being inconsistent with
honest dealing. (see Estoppel & Promissory Estoppel as well as others)

Recoupment or
Recourse: I intend to make the above information available on the
internet & avail myself to anyone in a court of law of
FMC disinterest of vehicle safety as well as many other
options pertaining to consumer affairs.

Respectfully

Over Please →

P.S. - Now retired, I listen to radio station KGO, Bay Area traffic report. hardly a morning ^{passes} without a report of a Vehicle fire causing a traffic tie up. many other areas of Vehicle fires go unreported

On the day my Vehicle Caught fire (12:30 PM) my Vehicle was the 4th Vehicle fire on that day in the City of Pleasanton Calif. - multiply that by the thousands of Cities in the U.S.A. and you begin to see the vast number of Vehicles destroyed by fire in just 12 1/2 hours.

If National Highway Com. would make it mandatory for tow truck operators, Fire departments, & Insurance Co's to file a report of all Vehicle fires, you would begin to see that my Vehicle was not an isolated ^{incident} ~~accident~~ of bad luck.