



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4235)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

RECEIVED

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DEFECTS INV

552945

Reference No.

OWNER INFORMATION (Type or Print)

NAME: [REDACTED]
ADDRESS: [REDACTED]
CITY: [REDACTED]
STATE: [REDACTED]
ZIP: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/5/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 1G2NE54N7NM070903		Make Pontiac	Model Grand AM	Year 92
Purchased Date Spring 92	Dealer's Name Hilderwood Pontiac - GMC Truck		Engine Size (CID/CCL) 3.3	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	Dealer's City 17315 Highway 99 Lynwood	State UT	Zip Code 84036	No. Cylinders 6
Manufacture Date (on driver's door or pillar) 4-92	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☐ Driverside Air Bag ☐ Passengerside Air Bag ☒ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other
			Body Style ☐ 2-Door ☐ Station Wagon ☐ Pick Up Truck ☒ 4-Door	

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Steering wheel tilt	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) July 2000	Failed Part(s) Available? ☒ Yes ☐ No
	Mileage at Failure(s) Approx 97000	NHTSA Previously Contacted? ☐ Yes ☒ No
	Vehicle Speed at Failure(s) 35	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured None	Number of Fatalities None	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Steering wheel tilt disengaged while driving causing steering wheel to go up & down freely - this was a loss of control condition.
Found locking pin in tilt assembly came out. It was not staked properly. Re installed and staked in.
Called Pontiac safety number and they were not willing to inspect it.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882