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Form Approved: O.M.B. No. 2127-0008

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

00 JUL 10 AM 10:26

 Od/or _____
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 od rt _____
 up _____
 Refer to No.
OFFICE
DEFECTS INVEST

552937

OWNER INFORMATION (Type or Print)

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 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/1/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 2 8 3 H D 4 6 F 0 5 4 6 4 9 7 9 8		(Located at bottom of windshield on driver's side)		Make Dodge	Model Intrepid	Year '95
Purchased Date 2-29-00	Dealer's Name Auffenberg Kirkwood Mitsubishi			Engine Size (CID/OCL) 3.5/14	☐ Turbo ☒ Diesel	
☐ New ☒ Used	Dealer's City Kirkwood			State Mo.	Zip Code 63122	No. Cylinders 6 ☐ Gas ☒ Fuel Injection
Manufacture Date (on driver's door or pillar) 3-95	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt		Cruise Control ☒ Yes ☐ No	Drivetrain ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other						

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Tensioner	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies): Was driving down highway when loud noise came from front of car & then it totally stopped running. Had car towed home, husband checked timing belt & all pulleys & parts, plus checked the tensioner part, but found out that it was totally missing. Investigated further & found out that the two bolts that kept it in place were sheared off inside the holes where they were bolted in. Also the large bolt that holds the tensioner pulley in place was bent, which in our estimation there must have been terrific forces at work to cause these extreme & dangerous occurrences.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

If I had been on a four lane highway, instead of a ten lane, I ~~believe~~ believe I wouldn't be here.
Most people we talked to said they have never heard of such a thing.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IF MAILED
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BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY ADDRESSEE

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howed noise came from front
of car & then totally stopped
running. Had car towed.

The Consumer heard loud noise while
driving and the vehicle stopped
moving. Upon investigation consumer
found that the bolts that hold the
tensioner in place were sheared off,



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88-327-4236
Auto Safety Hotline
DASH 2 DOT

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DO SAFETY HOTLINE
VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

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QUESTIONNAIRE**

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