



DOT Auto Safety Hotline
Posted Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received: **JUL 10 AM 10:00**

RECEIVED

Office: **...**

Reference No.: **552933**

OWNER INFORMATION (Print or Type)

Name: [Redacted]

Street: [Redacted]

City: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? Yes No

In the absence of [Redacted] address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: **7.7.00**

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield or driver's door) **YV1LW5550T2202076**

Make: **Dodge Truck** Model: **Grand Caravan** Year: **1997**

Purchased Date: _____ Dealer's Name: **Specialty Car Sales** Engine Size (CID/CCL): _____
 New Used Dealer's City: **Miami** State: **FL** Zip Code: _____
 No. Cylinders: _____
 Turbo Diesel Gas Fuel Injection

Manufacture Date (on driver's door or plate): **9/96** Transmission Type: Manual Automatic
 Restraint System: Driver's Side Air Bag Passenger's Side Air Bag 3-Point Belt Air Bag 2-Point Belt
 Cruise Control: Yes No
 Drivetrain: Front Rear 4-Wheel
 Vehicle Type: Car Sport Utility Truck Motorcycle
 Van Minivan Other
 Body Style: 2-Door 4-Door Stationwagon Pick-up Truck Other VAN

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): **Clock Spring** Location: Left Right Front Rear

Failed Part(s): Original Replacement

Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____

Failed Part(s) Available? Yes No

NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No

Fire: Yes No

Number of Persons Injured: **N/A** Number of Fatalities: **N/A**

Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
Air bag warning light came on.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect, if NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Use the attached Vehicle Owner's Questionnaire (VOQ) to report a motor vehicle safety problem to the National Highway Traffic Safety Administration (NHTSA) of the U.S. Department of Transportation (DOT). You may also call the DOT Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236) or file your report online at our Web site at www.nhtsa.dot.gov/hotline.

If a safety-related defect exists in a motor vehicle, or item of motor vehicle equipment such as a child safety seat, the manufacturer may be required to recall it and fix it at no cost to the owner. Your report is the first step in this process. It will be viewed with other reports to identify safety defect trends that require investigation.

Government investigators will analyze the problem. If warranted, the manufacturer will be asked to conduct a safety recall campaign.



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