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Form Approved: O.M.B. No. 2127-0008

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECT

1-888-DASH-2-DOT

1-888-327-4236

INTERNET: <http://www.nhtsa.dot.gov>RECEIVED
Date Received
00 JUL 10 AM 10:09
OFFICE
DEFECTS INVESTIGATION
Reference No.
552932

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Street [REDACTED]
 City [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 7/10

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (17 Digits) <u>4SLD3HR33XNS2475</u>	(Located at bottom of windshield on driver's side)	Vehicle Make <u>Beaver</u>	Vehicle Model <u>Patriot</u>	Vehicle Year <u>1999</u>	Current Odometer Reading <u>13000</u>
Purchased Date <u>10-23-1998</u>	Dealer's Name <u>South West Coaches</u>	Engine Size (CID/CC/L) <u>427 cc</u>		☐ Turbo ☒ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	Dealer's City <u>Irvine</u>	State <u>Ca</u>	Zip Code <u>92720</u>	No. Cylinders <u>6</u>	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ Driverside Airbag ☐ Motorbolt ☐ Passengerside Airbag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☐ Yes ☐ No	Drivetrain ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other <u>Motorcycle</u>
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s) <u>tire, describe below and flooring & wheel well components</u>	Location ☐ Left ☒ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) <u>6-13-2000</u> Mileage at Failure(s) <u>12,700</u> Vehicle Speed at Failure(s): <u>65 mph</u>	Failed Part(s) partly Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number Persons Injured <u>n/a</u>	Number of Fatalities <u>n/a</u>	Estimated Property Damage <u>\$ 10,000</u>	Reported to Police ☐ Yes ☒ No
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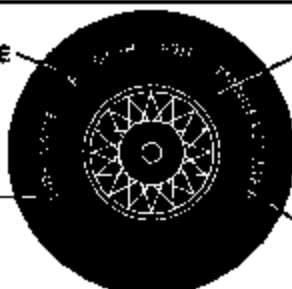
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
 Note: This information not required for normal operation tires.

DOT <u>277929GRW</u> 43E	Manufacturer <u>Goodyear</u>	Tire Name <u>G159 Uni Steel</u>	Complete Tire Size <u>275/70R22.5</u>
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TIRE SIZE

TIRE NAME



TIRE MANUFACTURER

U.S. DOT safety standard code

The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response maybe used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

see letter & pictures

when driving at 65 mph the Right front tire exploded
All of the tread on the tire was gone. We still have
2 Shreds - 2" x 15" available.

Approx 8 such Shreds entered the motorhome
through a hole made by the tire pieces.

Parts of the chassis (the base on which the wheel
well flap broke off. The wheel well flap was
ripped off.

The debris from the flooring and road debris plus tire
pieces flew as high as five feet into the motorhome -

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.gov/online>

June 30, 2000

U.S. Department of Transportation

While driving approximately 65 mph in our Beaver 40 ft. motorhome the right front tire exploded.

Approximately eight 2x15 inch pieces of tire, pieces of the flooring and other debris came into the motorhome through a hole approximately two by three feet at the top of the wheel well. The smaller debris flew as high as five feet into the motorhome.

The treads of the tire were completely gone; only a strip of approx. 3 inches wide and the cross steel wires were still attached to the wheel.

As you can see from the pictures, part of the chassis, probably the bars to which the rubber flap inside the wheelwell was attached, are completely sheered off and have not been found.

While the tire is our concern, our main worry, in case this would happen again, is that the floor of the coach is not strong enough to withstand a tire blow-out.

We have contacted Beaver Coach in Oregon, but, so far, they have told us that this was our problem. There is no warranty that covers this and they appear to not want to get involved.

After reading "Highways" a motorhoming magazine, we are wondering if this occurrence is similar to those which caused recall no. 99V277 (Fleetwood Motorhomes). We also have a slide-out on our motorhome which could cause an uneven distribution of weight on the front axle.

Please, let us know of any action you may take on this matter.

