



**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 TO REPORT VEHICLE SAFETY DEFECTS  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY  
 Date **POSTED** RECEIVED **COPIED**  
 JUN 29 AM 7:23  
 OFF DEFECTS IN 552853

OWNER INFORMATION (Type or Print)  
 [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
 Signature of Owner [Redacted] Date 6/16/00

**PRODUCT INFORMATION**

Vehicle Identification No (VIN) (Located at bottom of windshield on driver's side) 1J4GW6855XC502186 Make Jeep Model Grand Cherokee Limited Year 1999

Purchased Date \_\_\_\_\_ Dealer's Name Park Jeep Engine Size (CID/CC/L) \_\_\_\_\_  Turbo  Diesel  Gas  Fuel Injection  
 New  Used Dealer's City Burnsville State MN Zip Code 55337 No Cylinders 2

Manufacture Date (on driver's door or pillar) \_\_\_\_\_ Transmission Type  Manual  Automatic Restraint System  Driverside Air Bag  Motorbet  Passengerside Air Bag  2 Point Belt  3-Point Belt Cruise Control  Yes  No Drivetrain  Front  Rear  4-Wheel Vehicle Type  Car  Sport Utility  Van  Truck  Minivan  Motorcycle  Other Body Style  2-Door  4-Door  Stationwagon  Pick Up Truck  Other

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Poor Quality Part Name(s) Brake Pads extremely squeaky that aren't worn out. Location  Left  Right  Front  Rear Failed Part(s)  Original  Replacement Handicap Adaptive Equip  Yes  No

**TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Brand \_\_\_\_\_ Tire Name \_\_\_\_\_ Complete Tire Size \_\_\_\_\_

No. of Failures \_\_\_\_\_ Date(s) of Failure(s) \_\_\_\_\_ Mileage at Failure(s) \_\_\_\_\_ Vehicle Speed at Failure(s) \_\_\_\_\_ Failed Part(s) Available?  Yes  No NHTSA Previously Contacted?  Yes  No

**APPLICABLE INCIDENT INFORMATION**  
 (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) Attach photos if available)

Crash  Yes  No Fire  Yes  No Number of Persons Injured \_\_\_\_\_ Number of Fatalities \_\_\_\_\_ Reported to Manufacturer  Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)  
The Brake pads are extremely squeaky. We have talked with others with the same vehicle and they also experience the same problem. I have had the vehicle ~~the~~ brake pads checked by two sources and they are only about half worn. This is very Annoying!  
HELP!  
Jeep isn't being very cooperative about the situation. It is embarrassing at stop signs and stop lights

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C Chapter 301 You are under no obligation to respond to this questionnaire Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action