

COPIED
 U.S. Department of Transportation
 National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov

POSTED

FOR AGENCY USE ONLY

Date Received: **RECEIVED**
09 JUN 22 AM 10:03

Office of Defects Investigation
552745

Reference No. _____

OWNER INFORMATION (Type or Print)

Name: _____
 Street: _____
 City: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 06/16/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN): 1C4GH54L1RX250389 (Located at bottom of windshield on driver's side)
 Make: Chrysler Model: Town N'Country Year: 1994

Purchased Date: 1998 Dealer's Name: FERMAN Chrysler Engine Size (CID/CC/L): _____
 Turbo Diesel Gas Fuel Injection
 Now Used Dealer's City: NEW PORT RICHEY State: FL Zip Code: _____
 No. Cylinders: _____
 Turbo Diesel Gas Fuel Injection

Manufacture Date (on driver's door or pillar): 2/94 Transmission Type: Manual Automatic
 Restraint System: Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 2-Point Belt
 Cruise Control: Yes No
 Drivetrain: Front Rear 4-Wheel
 Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other
 Body Style: 2 Door 4 Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): _____ Location: Left Right Front Rear
 Failed Part(s): Original Replacement
 Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____
 Failed Part(s) Available? Yes No
 NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION
 (Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: _____ Number of Fatalities: _____ Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
CRUISE CONTROL FAILURE - AFTER 35 TO 40 MINUTES OF DRIVING - CRUISE HEATS UP + CAUSES TRANSMISSION NOT CHANGE FROM LOW GEAR - OF COURSE RPM CORRELATES WITH SPEED 2K FOR 20MPH, 3K FOR 30MPH, INTUAL OVERTHEATING ALL SYSTEMS "SHUT DOWN CRUISE + VEHICLE RESPONDS + RUNS PERFECT"!!
OTHER OWNERS HAVE EXPERIENCED MORE SERIOUS PROBLEMS WHERE CRUISE LOCKS THEM @ HIGH SPEEDS - BUT AS MINE WARM CRUISE COOLS DOWN - WORKS AGAIN!!

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.