

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration**COPIED**

Auto Safety Hotline

Vehicle Owner's Questionnaire**POSTED**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123

FOR AGENCY USE ONLY

Date Received

RECEIVED

JUN 20 PM 1:38

t-di _____
od-rt _____
up-ltr _____

Reference No.

OFFICE
EFFECTS INVESTIG**552727**

Day Time Telephone Number

OWNER INFORMATION (Type or Print)Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date **06/06/00****VEHICLE INFORMATION**

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2FALP73W5VX141372	FORD	CROWN VIC.	1997	9000

Purchase Date

12/96

Dealer's Name

COUNTRY FORD

Engine Size

(CID/CC/L)

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection☒ New ☐ UsedCity **LEVITTOWN**State **N.Y.**Zip Code **11756**No. Cylinders **8**

Transmission Type

☐ Manual☒ Automatic

Anti lock Brakes

☒ Yes☐ No

Restraint System

☒ Driverside Airbag☐ Motorbelt☒ Passengerside Airbag☒ 2-Point Belt☐ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☐ Front☒ Rear☐ 4-Wheel

Body Style

☐ Station Wagon☒ 4-Door☐ 2-Door☐ Hatch Back☐ Van☐ Pick Up Truck☐ Other**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component	Part Name(s)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Manufacturer Contacted? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE ACCIDENT INFORMATION

(Use reverse side for more detailed information)

Accident ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number Persons Injured	Number of Fatalities	Estimated Property Damage \$ _____	Reported to Police ☐ Yes ☐ No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT	H	1	C	7	0	9	4	X	3	6	6	Manufacturer	Tire Name	Tire Size
												MICHELIN	XW4	RADIAL X-MTS P310R15 97S

TIRE SIZE

TIRE
NAMETIRE
MANUFACTURER**U.S. DOT safety standard code**

The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Failure(s), Accident(s), and Injury(ies)

The car in question is a 1997 Crown Victoria, with 9,000 miles. On May 23, 1999, my tire with 5,500 miles had a blow-out while I was driving 60 miles an hour, on the highway. The tire is on the rear passenger side, one inch above the tread on the inside wall, one inch long. Tire replaced by the spare. Purchased replacement for the spare at Firestone who advised this particular tire was being discontinued. On May 13, 2000, the spare tire on rear passenger side (3500 miles) had a blow-out while I was driving locally at 30 miles an hour - one inch above tread on inside wall - same as first tire. I called Michelin and was advised to go to a Michelin dealer and purchase a new tire at 50 percent of the cost. I went to a WTC tire store in Farmingdale and got one of the replacement tires - Michelin X1 All Season, DOT M3 C7 DAX 127. Now the most very serious situation! I am driving with 3 of the original XW4 tires. I am extremely concerned for my driving safety. Since 2 blew in a little under one year, can I expect the other 3 to blow at any time? Is there a defect in the XW4 tire that has caused it to be discontinued? I would appreciate your checking into this matter. Thank you

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

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National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW.
Washington, DC 20590

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IF MAILED
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