

 U.S. Department of Transportation National Highway Traffic Safety Administration		AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE NATIONWIDE 1-800-424-9383 DC METRO AREA 202-368-0123		FOR AGENCY USE ONLY	
		DATE RECEIVED 00 JUN 12 AM 10:37 OFFICE OF DEFECTS INVESTIGATION 552587 DAY TIME TELEPHONE NO. (AREA CODE)			
OWNER INFORMATION (TYPE OR PRINT)					
NAME and ADDRESS					
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☒ NO ☐ In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.					
SIGNATURE OF OWNER				DATE	
VEHICLE INFORMATION					
VEHICLE IDENTIFICATION NO.*		VEHICLE MAKE		VEHICLE MODEL	
1HGCD55305A021446		Honda		Accord LX	
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE				MODEL YEAR	
				1995	
CURRENT ODOMETER READING	DATE PURCHASED	DEALER'S NAME, CITY & STATE		ENGINE SIZE (CID/CC/L)	TURBO DIESEL GAS FUEL INJECTN
	4/95	Oak Ridge Honda/Aissan			☐ TURBO ☐ DIESEL ☒ GAS ☒ FUEL INJECTN
	☒ NEW ☐ USED	Oak Ridge, Tn. 423-482-9260		NO. CYLINDERS	
TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM		CRUISE CONTROL	DRIVETRAIN
☒ MANUAL ☐ AUTOMATIC	☐ YES ☒ NO	☐ DRIVERSIDE AIRBAG ☐ MOTORBELT ☐ PASSENGERSIDE AIRBAG ☐ 3-POINT BELT ☒ 2-POINT BELT		☒ YES ☐ NO	☒ FRONT ☐ REAR ☐ 4-WHEEL
					BODY STYLE
					STAWAG 4 DR 2 DR ☒ HATCH BK ☐ VAN ☐ PK UP TRK ☐ OTHER
FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)					
COMPONENT	PART NAME(S)	LOCATION		FAILED PART(S)	
Front axle	Loose front axles	☒ LEFT FRONT ☐ RIGHT REAR		☒ ORIGINAL ☐ REPLACEMENT	
NO. OF FAILURES	DATE(S) OF FAILURE(S)	MANUFACTURER CONTACTED		NHTSA PREVIOUSLY CONTACTED	
	MILEAGE AT FAILURE(S)	☐ YES ☐ NO		☐ YES ☒ NO	
	VEHICLE SPEED AT FAILURE(S)				
APPLICABLE ACCIDENT INFORMATION					
ACCIDENT	FIRE	NUMBER PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE EST\$	POLICE REPORTED
☐ YES ☒ NO	☐ YES ☒ NO				☐ YES ☐ NO
NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)					
The front axles makes a noise as if the U-joints were about ready to go or break. I had put 2 or 3 thousand miles on this car when I first heard this clicking or popping sound. To make certain that it was what I thought it was, loose axles, I parked the car and rocked it back and forth. The same popping or clicking that I heard while I was driving or putting the car into motion. I took it back to my dealer in Oak Ridge where					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974 Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may			be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.		

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I was told that this was Normal. I am 60 years old and have been driving 45 years, I knew this wasn't Normal. The Honda dealer in Hilton Head, South Carolina had one of their mechanics check to see how it looked. He told me that the axles needed to be replaced. He showed me work orders where he had replaced front axles on Hondas. He gave me a copy of one to take back to my dealer. My dealer called the factory only to be told that they were made that way. They tightened a Nut on the axles, saying that it was ^{Not} properly greased and the popping stopped. But it started again in less than 3,000 miles, worse than ever. My wife took it back and she was told that a nut on the axle was loose, he retightened it. The popping started again less than 3,000 miles. The mechanic told me ^{S.C.} that I should have the axles replaced. My warranty has expired, My ^{concern} ~~concern~~ is will that nut come off and let my wheel come off and cause me to have a wreck. If there is anything that can be done about this problem, please do it. Thank you very much.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF 11 HL
400 7th Street, SW
Washington, DC 20590



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